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## Overview and Scrutiny Committee

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THURSDAY, 29TH JULY, 2010 at 18:30 HRS - CIVIC CENTRE, HIGH ROAD, WOOD GREEN, N22 8LE.

MEMBERS: Councillors Bull (Chair), Browne (Vice-Chair), Alexander, Basu, Ejiofor, Newton and Winskill

Co-Optees: Ms Y. Denny (church representative), 1 Church of England vacancy, Ms M Jemide (Parent Governor), Ms S Marsh (Parent Governor), 1 Parent Governor Vacancy, Ms H Kania (LINK Representative)

### **AGENDA**

**7. CABINET MEMBER QUESTIONS - CABINET MEMBER FOR ADULT & COMMUNITY SERVICES (PAGES 1 - 82)**

Briefing and answers to questions – Councillor Dilek Dogus, Cabinet Member for Adult and Community Services.

**8. CABINET MEMBER QUESTIONS - CABINET MEMBER FOR COMMUNITY SAFETY AND COHESION (PAGES 83 - 92)**

Briefing and answers to questions – Councillor Bernice Vanier, Cabinet Member for Community Safety and Cohesion.

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**Overview & Scrutiny Committee – 29<sup>th</sup> July 2010**  
**Cabinet Member Questions: Councillor Dogus, Cabinet Member for Adult & Community Services**

| No | Page/<br>Point   | Question/Observation  | Answer (Where applicable)   |
|----|--|---|---|
| 1  | Leader's briefing  | <p><b>Questions from Cllr. Newton</b></p> <p>When is the top floor of Muswell Hill Library going to be Disability Discriminations Act (DDA) accessible and compliant?</p> | <p>The Council takes all reasonable steps to provide services in compliance with disability legislation. Reasonable adjustments to Council owned properties have been completed to remove physical barriers and improve access to services. In particular a number of adjustments have been made to Muswell Hill Library including a platform lift and ramps access to the front elevation, automated main entrance doors, handrails to the original front steps, hearing loop at the main reception and portable systems provided to the first floor.</p> <p>Achieving full accessibility to the upper floor is being considered as part of disposal and redevelopment of land to the rear of the Library to facilitate an extension to the side and rear. Due to the current economic climate progressing the disposal is not considered a prudent option.</p>                                    |
| 2  | Adult Services and Commissioning: e-directory of Social Care and Family Information Services Directory | <p>What provision to access information is there for people without internet or email access and for those who may have a visual impairment?</p>                          | <p>The forms and views generated are designed to conform to all relevant standards and accessibility criteria such as a tool to enable users to listen to website content, the ability to change font size or reverse colour. Open Objects, the company building us the system, has worked with Nomensa, a recognised authority on web use-ability and accessibility. Once we have the prototype, we plan to re-contact a number of the User Groups we have been working with and consulting on accessibility criteria to test the directory's ease of use. In the future there are plans for a hardcopy directory. In the meantime, Council staff in the Service Finding/Navigation Team and Integrated Access Team, Library Services and Contact Centre will be provided with and trained in the use of the directory and the directory can be accessed from an internet café. There are also</p> |

**Agenda Item 7**



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| 3 | Libraries,<br>Culture and<br>Adult<br>Learning:<br>Culture: | Please elaborate on Haringey as a cultural tourism destination for 2012 including the sorts of cultural events being promoted, any costs involved and projected benefits. | <p>plans to share the site with other agencies, including organisations like the Phoenix Group who can use to directory to support and help people with visual impairment make informed choices about the services and activities they want. The intention/option is there for brokers, advisers and advocates to generate printable pages for users/potential users of services to support the advice and support that they are providing verbally.</p> <p>Culture, Libraries and Learning is developing a number of initiatives. Our Arts Team has planned a strategic journey, funded solely through sponsorship, external funding, and collaborative working to maximise Haringey's tourism offer.</p> <ul style="list-style-type: none"> <li>• <b>Getting on the 2012 map</b> - Haringey has been working extensively to establish vital links with key cultural tourism and Olympic 2012 bodies - such as Visit London, LOCOG and Arts Council England. Each year we have collated an innovative programme of cultural events for the Cultural Olympiad Weekend, which we share with LOCOG who then publicise via their extensive networks across London, the UK and beyond.</li> <li>• <b>North London Arts Map (NLAM)</b> – with funding from ACE and Visit London we have developed a A5 map, listing all of Haringey's, and its neighbouring boroughs' arts venues, festivals and organisations. The NLAM is now fully developed and new ways to use it as a tourism incentive are being discussed and planned between the three Borough and our sponsors. The NLAM has now become a website; a visitor guide is now being developed and will be in circulation by March 2011; and, we have just completed a podcast which will appear on the Visit London website advertising Haringey, Barnet and Enfield's arts venues as visitor attractions.</li> <li>• <b>North London Arts Partnership</b> Haringey falls just outside the 5 Olympic Host Boroughs; a collaboration has been established between our immediate neighbouring boroughs' arts teams – Enfield &amp; Barnet - strengthening our position as a visitor attraction, during the 2012 games. The North London Arts Partnership – allows us to share the costs of promotion and staffing; have a stronger voice as region; offer a wider cultural provision to tourists; and, to establish ourselves as a viable investment to related Tourism bodies and</li> </ul> |
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|   |   |   | <p>sponsors.</p> <ul style="list-style-type: none"> <li> <b>Olympic Fund</b> - Haringey Council has also created the Olympic Fund which offers resident organisations and individuals the opportunity to apply for funds to deliver cultural and sporting initiatives until 2012, and beyond. The OOOOOh Art Fund, is one example of the many projects in development, under this umbrella. Over the next two years, we aim to build a body of contemporary works of art created by Haringey artists and schoolchildren. The <b>Ooooooh Art</b> collection will be curated into a final exhibition where artists' work will be displayed alongside work made by local school children. <b>Ooooooh Art</b> will go on display at sites across Haringey during the 2012 Olympic Games. Once the games are over, the collection will then move to Haringey's archive (at Bruce Castle Museum) where it can be used by schools, museums and libraries.         </li> </ul> <p>The Olympic Fund is managed by Haringey's Urban Regeneration department who will also be able to provide a full list of events and a detailed budget</p> <p>There are currently no plans to close any of our nine Library buildings. Clearly in these challenging times, we need to evaluate all services including our Library Service.</p> |
| 5 | <p>Libraries, Culture and Adult Learning:<br/>Libraries:<br/>In a letter to the Journal 15 July 2010<br/>"Library managers are telling staff that four libraries (Alexandra Park, Highgate,</p> | <p>Are there any plans to close libraries and can you guarantee that this will not happen during this administration?</p> | <p>Page 3</p>  |



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|   | <p>Muswell Hill and Stroud Green) are under threat of closure and that at least two will be closed and sold off in order to raise revenue."</p> |   |  |
| 5 | <p>Libraries: Coombes Croft</p>   | <p>I understand that this will not be open until the end of August - amongst other things, there are currently no telephone lines - why were telephone lines not organised earlier? What library provision are residents receiving in the meantime?</p>   | <p>The telephone line to make and receive calls was fitted last week and is now working. However, the telephone line for the BT Redcare Line (alarm systems) remains outstanding, BT is scheduled to fit the line on 27 July 2010, and thereafter, an order will be placed with Redcare. We anticipate this will take a further 10 days for the alarm system to be activated. In the meantime, residents are being referred to other libraries in the Borough.</p> |
| 6 | <p>Recreation: Enfield Crematorium and Burial Provision:</p>  | <p>Why was this item withdrawn and what are the future plans?<br/> <i>Minutes of Cabinet 13 July 2010: CAB32. ENFIELD CREMATORIUM BURIAL PROVISION AND REDEVELOPMENT PLAN (Report of the Director of Adults, Culture and Community Services - Agenda Item 19) We noted that this item had been withdrawn.</i></p> | <p>Why withdrawn? To allow further work to be undertaken on the options appraisal.<br/><br/>         Future Plans? The Report will be presented to Cabinet of 14 September 2010</p>  |
| 7 | <p>Sports and</p>   | <p>What investment is being proposed</p>  | <p>Proposed investment at Park Road Leisure Centre includes replacement of the swimming</p>  |



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|    | Leisure investment at Park Road                     | and what sport and leisure facilities will this deliver for residents?  | <p>pools filtration system, fire alarm and primary hot water circuit and to include a movable floor in the diving pool, if external grant application is successful. This scheme has been subject to review within the Council's overall capital programme revision.</p>   |
| 8  | Investment in Allotments, Tree and small open space | What is the process for residents and members to get plots of undeveloped space that belong to either the Council or Homes for Haringey made into temporary allotments or permanent open space? | <p>Residents and members would need to contact the relevant owning service (Highways, Property Services, HfH etc) who manage the undeveloped space, to discuss their proposal for new allotments or open space.</p>  |
| 9  | Corporate Voluntary Sector Team                     | How will the Council protect the excellent work done by many Community and Voluntary Organisations during the current period of funding restraint?  | <p>Senior officers in ACCS have met with Voluntary Sector officers, to explore the impact and opportunities for working together in new ways. Further meetings have been agreed for the end of July and later in the autumn, in order to continue the dialogue in a collaborative way to address the immense challenges facing us all. The council is actively pursuing the issue of funding across Haringey in as open a way as possible. The in-year cuts imposed by Central Government relate to specific grants allocations and not to council policy. The council is keeping all of its commissioning strategies under review, as we have a duty to ensure that we address duplication of services, and value for money, and we remain committed to meeting locally agreed priorities.</p> <p>The council is keen to find new ways of working with all providers to ensure that the people of Haringey continue to receive the high quality of services they are entitled to.</p> <p>Officers are continuing to work with Voluntary Sector officers in the borough to achieve maximum opportunities for new ways of working in order that we can together, continue to support the residents of Haringey.</p> |
|    |   | <b>Questions from Cllr. Winskill</b>  |  |
| 10 |   | Please provide us with an update on self-directed support – how many clients are now using the facility and   | <p>1. Number of people in receipt of direct payments [DPs] and personal budgets [PBs] by service categories April-June :</p>   |



how many more are anticipated to do so. How does this compare with other London Boroughs?

|                    | DP         | PB        | TOTAL      |
|--------------------|------------|-----------|------------|
| LD                 | 30         | 0         | 30         |
| MH                 | 11         | 0         | 11         |
| OP                 | 102        | 1         | 103        |
| OT                 | 0          | 0         | 0          |
| PD                 | 194        | 41        | 235        |
| New Carers one off |            |           |            |
| DP                 | 294        | 0         | 294        |
| <b>Total:</b>      | <b>631</b> | <b>41</b> | <b>673</b> |

2. Number of people in receipt of DPS and PBS and service categories April 2009-March 2010

|    | DP         | PB        | TOTAL      |
|----|------------|-----------|------------|
| LD | 29         | 0         | 29         |
| MH | 13         | 0         | 13         |
| OP | 153        | 0         | 153        |
| OT | 0          | 0         | 0          |
| PD | 176        | 19        | 195        |
|    | <b>371</b> | <b>19</b> | <b>390</b> |

Plus 852 one off Direct Payments for Carers in the full year

3. Clients going through SDS pathway base April-June 2010 who will receive PBs by end August 10

**Older People's**





|   |   |
|---|---|
| <b>Number of Service Users that are currently going through the SDS Pathway, who have NOT yet received a Personal Budget. (01/04/10 to end of previous month)</b> |   |
| <b>Type of Assessment/ Review Received By the Client</b>  | <b>Number of Assessment/Review's that have been started</b> |
| Older People Personalisation Assessment or Older People Personalisation Conversion Review   | 48  |

**Physical Disability**

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|---|---|
| <b>Number of Service Users that are currently going through the SDS Pathway, who have NOT yet received a Personal Budget. (01/04/10 to end of previous month)</b> |   |
| <b>Type of Assessment/ Review Received By the Client</b>  | <b>Number of Assessment/Review's that have been started</b> |
| Younger Physical Disability Personalisation Assessment  | 46  |

**LEARNING DISABILITY**

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| <b>Number of Service Users that are currently going through the SDS Pathway, who have NOT yet received a Personal Budget. (01/04/10 to end of previous month)</b> |   |
| <b>Type of Assessment/ Review Received By the Client</b>  | <b>Number of Assessment/Review's that have been started</b> |
| Learning Disability SDS Assessment  | 4   |



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|    |                         |  | <p>Total number of new service users who are going through the pathway and will receive a personal budget by end August 10 – 153 (to be added on to the figures at 1 above)</p> <p>In addition there a number of current service users with Direct Payments who are receiving reviews and will be converting to Personal Budgets.</p> <p>Looking at the attached chart showing the performance of London Councils in their development and implementation of personal budgets, Haringey comes out well with 28% of service users eligible for personal budgets actually receiving them. If we add on to this figure the numbers which are now at some point along the pathway to receiving a personal budget and the fact that by October 10 all new service users except for those using mental health services will receive personal budgets then Haringey is in a strong position to ensure full implementation by March 2011, which is the Department of Health's requirement .</p> |
| 11 |                         | Please give further details of the "Haringey Circle".                                | <p>Building Social Capital in the borough is key to delivering prevention and early intervention in the borough with clear health and social care benefits. A 'Haringey Circle' is one way of delivering on our commitment to support increasing social capital in the borough.</p> <p>As Cllr Winskill will be aware, in March 2010 Cabinet gave approval for Urban Environment to lead on exploratory work with the organisation Participle in introducing a 'Circle' in Haringey. Circle's have been implemented in a number of local authorities including Southwark and more recently Hammersmith &amp; Fulham. Currently officers in the Urban Environment Directorate are looking into this. But, given the government's cuts, a robust business case to support such an initiative would need to be made. Ergo, in the current economic climate, it is unlikely this can go ahead.</p>  |
| 12 | Integrated Access Team: | Since its launch, what sort of volume of contacts is the team dealing with by month? | <p>Since its launch on the 9/11/09, the Integrated Access Team has handled in excess of 15,600 incoming calls, a further 21,300 calls out and over 3548 hospital admissions and discharges. IAT also book appointments at the point of referral. Since its inception, the</p>   |



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|    |                    | How has this point of contact been advertised to residents and partner agencies?   | IAT has answered some 70%+ of calls within 30 seconds meeting its notional Service Level Agreements for call handling.   |
| 13 | Personal Budgets   | Please outline the special challenges when offering this to clients with mental health issues and learning difficulties.<br>Are there any minimum levels of Haringey Commissioned services that cannot/should not be withdrawn or changed? | The IAT underwent a 'soft launch' although partner agencies in Health, Housing, Age Concern and others were advised beforehand. Residents were advised of the IAT in Haringey People in February 2010 and on our website. The IAT's work will be further publicised when the e-directory service is launched in September.<br>When offering personal budgets to people with either mental health or learning disabilities it is very important that the Supported Self Assessment Questionnaire (SSAQ) is completed with a Risk Assessment. A Support Plan should be accompanied with a Risk Assessment Plan. We have to tailor the assessment process with the individual specialist needs including those people who have autism. Attached to this document is a new Risk Assessment tool which Haringey together with the London Boroughs of Sutton, Camden and Hackney, as part of some recent peer review work and this is work that we are hoping will be adopted across London.                                     |
| 14 | Partnership Boards | Please give more information on them and where membership is drawn. Is experience of Personal Budgets shared?  | In terms of commissioned services we must always provide the appropriate services to those in greatest need and continue to commission services where there is a clear and evidenced need, as we have a 'duty of care' under the NHS and Community Care Act 1990.<br>Membership Boards have a broad representation and are representative of users, carers of users who reside in Haringey; third sector agencies who work within the specific service area; the local authority and NHS. Yes, the experience of personal budgets is shared across the partnership boards. For example, the learning logs from the younger physical disabilities and Learning disabilities pilot has been shared at some of the partnership boards and anonymised case examples have been shared. Personalisation presentations, briefings and personalisation lead managers update the membership of each partnership board, as appropriate. Members of personalisation user reference groups are also drawn from the partnership boards. |
| 15 | Stroke prevention  | When will figures be available that might show evidence of this initiative?  | Findings reporting on the impact of stroke prevention events over the course of the year (October 2009 - August 2010) are currently being collated. This information includes:   |



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|           |                                  |  | <p>Results looking at members of the public awareness of the signs of stroke and the relevant risk factors;<br/>         The number of stroke related 999 calls received by London Ambulance Service from Haringey residents;<br/>         The number of newly reported strokes admitted to hospital; and<br/>         The number of stroke survivors that receive secondary prevention advice.</p> <p>The report will be disseminated 9th September 2010.</p>   |
| <p>16</p> | <p>Support to unpaid carers.</p> | <p>Please outline the support that LBH gives to the Haringey Carers centre. What funds are paid each via the Take a Break Scheme and how many carers benefit?<br/>         In 2009/10 and 2010/11, NHS Haringey received almost £800 000 from the government to provide breaks for carers. Has Adult and Community Services asked for or received any of this money from NHS Haringey? Was ACS aware of the money and did it discuss the funding and its allocation with NHS Haringey? Please give details.<br/>         Does the Lead Member feel that in future any allocation of funds for these purposes should be given directly to Haringey Council and other 3<sup>rd</sup> sector organisations?<br/>         Does she feel that the PCTs decision to spend the money elsewhere should</p> | <p style="text-align: right;">Page 10</p> <p><b>Please outline the support that LBH gives to the Haringey Carers centre.</b><br/>         The Haringey Carers Centre receives £60 000 per annum from the council to provide information, advice and support to unpaid adult carers looking after someone living in Haringey.</p> <p><b>What funds are paid each via the Take a Break Scheme and how many carers benefit?</b><br/>         A one-off carers direct payment of up to £300 can be made to carers once within a given financial year. This payment is available for carers following a carers assessment. Examples of what it can be spent on include: training courses, towards a break, and equipment. In 2009-10, £264k was spent and 885 carers received a direct payment via the Flexible Carers Service (formerly known as the Take a Break Scheme).</p> <p><b>In 2009/10 and 2010/11, NHS Haringey received almost £800 000 from the government to provide breaks for carers. Has Adult and Community Services asked for or received any of this money from NHS Haringey? Was ACS aware of the money and did it discuss the funding and its allocation with NHS Haringey? Please give details.</b></p> <p>ACCS is aware of the carers breaks monies directed to Primary Care Trusts. ACCS, The Carers Partnership Board (CPB), and the Overview and Scrutiny Review into Support for Carers completed in February 2010, have all made formal enquiries of NHS Haringey as</p> |



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|    |                                       | have been subject to wider consultation?  | to the amount allocated and spending plans. ACCS and the CPB and to request joint planning undertaken led by the Carers Partnership Board, in regards to commissioning a breaks service that would benefit carers.<br><b>Does the Lead Member feel that in future any allocation of funds for these purposes should be given directly to Haringey Council and other 3<sup>rd</sup> sector organisations?</b><br>Yes, the Council is in an excellent position to receive future funding of this nature and working with partners in ensuring the funding of appropriate services, through consultation with the community.   |
| 17 | Hornsey Health Centre                 | The claim is made that "We have opened Hornsey Health Centre ..."<br>Could the Lead member confirm that this is an NHS Haringey facility? | <b>Does she feel that the PCTs decision to spend the money elsewhere should have been subject to wider consultation?</b><br>Yes, whilst the financial position of NHS Haringey is understood, it remains very disappointing that the allocation of funding has not been spent on breaks for carers in the way the previous Government intended through the National Carers Strategy. It is worth noting that the Coalition Government has announced plans in their Draft Structural Reform Plan to refocus the National Carers Strategy by April 2011, with work beginning in October 2010. The Council will be keeping a close eye on how this develops, including full participation in any national consultation, and how this impacts on future funding for carers. |
| 18 | Neighbourhood Wellbeing Network pilot | Will this pilot be extended to other wards: if so, has a timetable been established?  | Yes, it is an NHS Haringey facility, however the Council operates a specialist Day Centre for people with Dementia, in partnership with the Mary Haynes Trust, Barnet Enfield and Haringey Mental Health Trust (BEHMT) and NHS Haringey. See also response to Q3 above.<br>No firm plans. Yes, perhaps for discussion with NHS Haringey. No timetable set as yet.   |
| 19 | Registration                          | Please provide a briefing about the new registration system for providers of health and adult care services.                              | From 1 October 2010, a <u>new registration system</u> is being introduced under the Health and Social Care Act 2008 that applies to all providers of health and adult social care services in England. This includes, for the first time, NHS trusts and dental and GP  |



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|    |   |   | practices. Providers will be registered for each of the regulated activities they provide (for example 'personal care'), rather than for their individual services (such as a care home or a hospital). The new registration system will act as a 'licence to provide services' and will replace the current quality assessment. The existing star ratings system will therefore no longer operate after this date. All Adult Social Care locations were registered on 24 June 2010.  |
|    |   | All in-house Provider Services CQC rated as good.   |   |
| 20 | Health White Paper                                  | When will you be in a position to provide a briefing on Haringey's response to the new NHS White paper "Equity and Excellence"?   | We are happy to circulate a briefing paper to O&S Members.  |
| 21 | Recreation: Wolves Lane Horticultural Nursery       | Please provide the committee with a brief update on the current project and future plans including funding arrangements.  | The site is now managed by Recreation Services, with internal Service Level Agreements with Adults, HALs, Children's, and Economic Regeneration Services, and delivering 3600 school children visits, 39 HALs classes/ courses, and 70 volunteers. Within the first year of operation we have undertaken a range of improvement work e.g. IT networked, boiler replacement, reglazing. The redevelopment/ funding strategy work is being supported by Groundwork , and whilst progress has been limited, we will be bringing forward the conclusions/ proposals before the end of 2010/11.  |
| 22 | Investment in Allotments, Tree and small open space | Please <ul style="list-style-type: none"> <li>• Give details of allotment investment</li> <li>• Tell us how many trees will be planted this year</li> <li>• Tell us if there has been a small open place survey in the borough and how these spaces will be supported and how local communities will be engaged.</li> </ul> | See Appendix 1 at end of this table.<br><br>It is proposed to plant approximately 70 trees this year. Wards targeted for tree planting include: Bruce Grove, St Ann's, West Green and Stroud Green. Replacement trees will also be planted in other wards.<br><br>No small open space survey has been undertaken. Area Parks Managers have identified investment needs on existing small open spaces. Where community groups exist they have been consulted about proposals e.g. Park Avenue Gardens, Finsbury Gardens and work is funded within the revised Parks Capital Programme allocation of £150k. The Borough also has a number of 'Green Pennant' community managed sites, providing a |



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|    |   |  | <p>model that could be applied to other smaller open spaces in the Borough.</p>   |
| 23 | <p>CVST: Pro-Forma of Assessment and Accountability</p> <p>What support and advice will be given to organisations that fail in their application for funding?</p> | <p>Please submit a copy of this form for members of OSC and tell us what support is offered to organisations to complete the form.</p> <p>What support and advice will be given to organisations that fail in their application for funding?</p>         | <p>The Corporate Voluntary Sector Team [CVST] annually undertakes an assessment and accountability review of all 3 year grant funded organisations. The annual Pro-forma of Assessment and Accountability (attached) is one element of the CVST intelligence, with the information provided further supported by regular performance monitoring submissions, meetings with CVST monitoring officers and annual Corporate Resources inspection of audited accounts.</p> <p>All funded groups are scored against a RAG system in terms of performance and their financial viability based on their audited accounts. All Red and Amber scoring groups receive intensive monitoring support by the CVST to work towards resolving issues where possible. Red rated groups are monitored by-monthly; Amber groups quarterly and Green rated groups six-monthly.</p> <p>If an organisation fails the 3 year review for continued grant funding, the CVST will routinely provide feedback on the review before signposting them for specialist support provided by HAVCO.</p> |
| 24 | <p>Challenges: NHS Haringey</p>   | <p>Please outline the main service area that have emerged as being vulnerable in discussions with NHS-H.</p>   | <p>The key area is that of continuing healthcare which requires funding from both the local authority and the NHS. Both NHS Haringey and the Council are working together to reduce duplication of services to support the most vulnerable patients in Haringey.</p>  |
| 25 | <p>Taking forward integration with Health and shared services</p>   | <p>Please provide an update for the committee indicating organisational and service areas, back office and frontline, that are the subject of these discussions.</p> <p>Please indicate any “quick wins” that have emerged during these discussions.</p> | <p>Following the submission to NHS London and London Councils, NHS Haringey and Haringey Council have agreed to: Go ahead with a joint estates review: revisit joint appointments in the autumn; and scope the ambition in section 2.2 Public Health and improved health and well-being</p>   |



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| 26 | HAVCO   | Has HAVCO been included in these discussions with NHS-H or other discussions about service changes or budget cuts?   | The HAVCO Chief Executive has been informed of NHS Haringey 's voluntary sector review and the organisations that are part of the review.  |
|    |         |  |  |
| 27 | General | <p><b>Questions from Cllr. Alexander</b></p> <p>Following the government's decision to scrap free swimming for under 16 (and over 60) does the council have any contingency plans that would enable this valuable service to continue in Haringey?</p> | The Service is currently reviewing performance of the scheme to date and considering options for August onwards.   |
| 28 | Page 1  | What additional checks and measures have been introduced to ensure the progress and development of the various initiatives mentioned in the Key Achievements and Projects?   | Additional checks and measures include project management/project teams approach scrutiny by Corporate and Directorate performance management teams, and regular reports to the Cabinet Member. Externally regulated by Care Quality Commission.   |
| 29 | Page 2  | In the future how will libraries, museums and other bodies cope with the forthcoming squeeze in public spending? What plans are in place to counter any loss in revenue?   | <p>Libraries and museums currently have an annual income target of £806,000. The primary source of income for Libraries is fines and, as issues of books have increased, income has increased correspondingly. The hire of DVDs has however decreased as new media sources have become available and it is difficult to find a replacement for this income stream.</p> <p>Room lettings are an important source of income both for the Libraries and for the Museum; although this income stream has increased in Libraries it has declined at the Bruce Castle Museum because Council departments have used other venues. We have undertaken some refurbishment at Bruce Castle Museum in order to ensure that the venue remains attractive and have found more recently that council departments are making greater use of the venue again.</p> <p>As a business unit we are proposing to increase the fees charged for adult learning and to make more realistic charges for leisure learning courses. This should generate sufficient revenue to replace the decline in other income streams.</p> <p>To summarise, to maintain this level of income is a challenge but one which we will</p> |





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|    |         |  | endeavour to maintain.  |
| 30 | Page 2  | How will the forecoming squeeze in public spending affect our parks and green spaces. What cuts are being considered in relation to them? Will we be able to maintain all our Green Flags? | Clearly our commitments to Parks and Open Spaces will have to be considered alongside other Council priorities within the current economic climate. We have already recently completed a number of schemes e.g. Fairland, Russell, Paignton, Markfield Parks, and are committed to major schemes at Lordship and Down Lane. It is highly likely that the current Green Flag scheme will change, with a move to a whole borough focus, linked to environmental sustainability and tackling climate change.   |
| 31 | Page 2  | In relation to questions 2 and 3 above<br>– will the council be looking to the private sector for additional funding in these areas?   | Parks : The Council has, and will, look at all available options to both maintain frontline service delivery and improve value for money to local residents.  |
| 32 | Page 3  | In relation to the Corporate Voluntary Sector Team, how will this be maintained in respect of firms cutting back on their community/voluntary spending?                                    | Due to the make up of the business sector in Haringey the amount of funding received by core grant funded organisations from this source is so small as to be insignificant to the continued sustainability. The recent voluntary sector mapping exercise undertaken by HAVCO on behalf of the HSP identified 11% of the whole sector income derived from 'public donations' but as to how this category is broken down is not identified. (This report is available on HAVCO website: <a href="http://www.havcoharingley.org.uk">www.havcoharingley.org.uk</a> )   |
| 33 | general | <b>Questions from Cllr. Eijofor</b><br>Please can you update the committee on decisions to support our parks and playing fields to gain QE II Fields status.                               | The Council received a letter from 'Fields in Trust' (Fit), the operating arm of The National Playing Fields Association (NPPA) introducing a new scheme to protect public playing fields from development in perpetuity.<br><br>The timing is to coincide with the Queen's Diamond Jubilee and the London Olympic Games - both in 2012. The figurehead for scheme is Prince William.<br>Should the Council decide to support the scheme it will be asked to select sites for consideration as Queen Elizabeth II Playing Fields (QE II) . Any sites pre-selected by Fit will then be put to a vote by local residents. The scheme refers to those playing fields that are in public ownership and publicly accessible. Fit are seeking Local Authority support and nominations before the end of 2010, prior to public voting in March 2011. |



|    |         |  |   |
|----|---------|--|---|
|    |         |  | <p>This is a similar scheme to the 'George V Playing Fields' memorial scheme launched after the King's death in 1936.</p> <p>Fit are seeking 1500 sites across UK. Each new QE II playing field site requires the landowner to sign a 'Deed of Dedication' to protect the playing fields for public recreation in perpetuity.</p> <p>The Council is currently considering the proposal and which sites might be suitable candidates, including :</p> <ul style="list-style-type: none"> <li>• Albert Road Recreation Ground</li> <li>• Down Lane Recreation Ground</li> <li>• Broadwater Farm Community Centre pitches</li> <li>• Muswell Hill Playing Fields</li> <li>• Perth Road Playing Fields</li> </ul>   |
| 34 | 2       | <p>With Haringey's Library usage being so high, how do you propose to deliver the same quality of service, with less funding? How will you involve and consult users about potential cuts?</p> | <p>Delivering high quality and effective libraries in the next few years will be challenging. Marginal improvement and efficiency alone are insufficient to maintain and further develop the public's library services.</p> <p>To avoid ad hoc closures and service reductions, local authorities need to take a strategic approach and consider radically different solutions. The Council is, therefore, currently looking at options.</p> <p>Overall services for Adult social care rated as performing well and year on year improvements achieved. Directly provided services rated good.</p> <ul style="list-style-type: none"> <li>▪ Performance on reviewing care packages improved to 82% for 2009/10 and is meeting the target.</li> <li>▪ Items of equipment and adaptations delivered within seven working days was 94% as at the end of Q1 and expected to improve.</li> </ul> |
| 35 | general | <p>What does the Cabinet member feel about the quality, and the punctuality of our performance assessing the needs of vulnerable adults?</p>   | <p>Overall services for Adult social care rated as performing well and year on year improvements achieved. Directly provided services rated good.</p> <ul style="list-style-type: none"> <li>▪ Performance on reviewing care packages improved to 82% for 2009/10 and is meeting the target.</li> <li>▪ Items of equipment and adaptations delivered within seven working days was 94% as at the end of Q1 and expected to improve.</li> </ul>  |



|    |         |   |   |
|----|---------|---|---|
|    |         |   | <ul style="list-style-type: none"> <li>▪ The outcome for the number of clients receiving intensive home care, enabling them to remain in the community, has improved.</li> <li>▪ The number of clients with Physical Disabilities supported to remain in the community through community based services increased to 1079 in 2009/10.</li> <li>▪ An increase in the number of people with mental health issues who have been helped to live at home.</li> <li>▪ An increase of 30% in referrals to the end of 2008/09 for older people with mental health, indicating early intervention work and improved access to assessment for people with dementia at earlier stages in their illness – a key priority from the National Dementia Strategy.</li> <li>▪ The number of older people supported to live in the community has increased with 2,928 people supported to live in the community in 2008/09.</li> <li>▪ The number of older people supported in residential and nursing continues to drop to 568 in 2009/10, of which 114 are new admissions for 2009/10 - as the drive is to do everything possible to support more people to live in the community.</li> <li>▪ Continued improvement in direct payments – 371 on direct payments and 19 on personal budgets in 2009/10.</li> <li>▪ The percentage of people receiving a statement of their needs exceeded plans.</li> <li>▪ 97.1% of assessments of older people completed within 28 days in 2009/10.</li> <li>▪ 97.4% outturn of care packages were in place within 28 days of the completion of assessment, exceeding target by 4.4% for 2009/10.</li> <li>▪ 38 people from the Learning Disabilities service supported into paid employment and voluntary work.</li> <li>▪ The number of older people achieving independence through rehabilitation/intermediate care after discharge from hospital rose to 82.91% in 2009/10.</li> </ul> |
| 36 | general | What does the Cabinet member feel about the quality, and the punctuality of our performance assessing the needs of senior citizens? | <ul style="list-style-type: none"> <li>▪ The two PIs which measure how well we respond to assessments are NI 132 and NI 133. The definition of NI 132 is the percentage of new clients where the time of first contact to completion of the assessments is less than, or equal to, four weeks. The definition of NI 133 is the percentage of new clients where the time from completion of assessments to provision of services is less than, or equal to, four weeks [28 days].</li> <li>▪ As at the end of Quarter 1 for this financial year, performance in NI 132 was 94% and</li> </ul>  |



|    |               |  |  |
|----|---------------|--|--|
| 37 | Cllr Winskill | English language programmes – will this project tap into the formal and informal voluntary sector in the Borough? What resources will be made available to support the programmes? | <p>NI 133 was 98%.</p> <ul style="list-style-type: none"> <li>▪ These figures show that we are responding to clients requests for needs assessment quickly and completing these on time and where services were offered to the clients, these were also put in place with 28 days.</li> </ul> <p>English language courses are funded through two Skills Funding Agency funding streams: First Steps (over £980000) and Neighbourhood Learning in Deprived Communities (NLDC £18300). The latter fund focuses on delivery in deprived neighbourhoods and in partnership with Third Sector programmes, such as delivery through the JAN Trust.</p> <p>HALS is also seeking to support the development of Third Sector organisations through the targeted use of NLDC and in support of the Council’s volunteering strategy. A number of courses will be delivered in 2010-11 that focus on building the skills of volunteers and small TS and community organisations.</p> |
|----|---------------|--|--|



## APPENDIX 1

Q 23: *Please give details of allotment investment*

A programme of asset improvement works has been prepared (see below). The works were identified during the 2009/10 health and safety site inspection and classified as a priority. The majority of works are to improve site security and the water supply. Other works were necessary to assist with the re-opening of disused former allotment sites. There is also an ongoing programme of Japanese Knotweed control at a number of sites.

Proposed programme of Allotment Asset improvement works for 2010/11

| No           | Site                      | Description   | Priority |
|--------------|---------------------------|---|----------|
| 1            | Aylmer Road               | Supply and install new water supply including tanks.    | 1        |
| <b>2 **</b>  | <b>Courtman Road</b>      | <b>Relocate entrance gates</b>                          | <b>1</b> |
| <b>3 **</b>  | <b>Courtman Road</b>      | <b>Programme of tree works</b>                          | <b>1</b> |
| <b>4 **</b>  | <b>Crieghton Road</b>     | <b>Install new T junction on water mains</b>            | <b>1</b> |
| 5            | Crieghton Road            | Install new palisade fencing                            | 1        |
| 6            | De Quincey Road           | Install new gate  | 1        |
| <b>7 **</b>  | <b>Golf Course</b>        | <b>Supply and install new drainage</b>                  | <b>1</b> |
| 8            | Golf Course               | Supply and install new chainlink fencing                | 1        |
| 9            | Golf Course               | Supply and install new palisade fencing (adj to school) | 2        |
| <b>10 **</b> | <b>Gospatrick Road</b>    | <b>Clearance works</b>                                  | <b>1</b> |
| 11           | Highgate                  | Replace water tanks and hosepipe connectors             | 1        |
| 12           | Marsh Lane                | Install new section of fencing                          | 1        |
| 13           | Mannock Road              | Install new section of fencing                          | 1        |
| 14           | Ranelagh Road             | Install new section of fencing                          | 1        |
| 15           | Ranelagh Road             | Supply and install new chainlink fencing                | 2        |
| 16           | Rivulet Road              | Tree works  | 1        |
| 17           | Salisbury Road            | Install new footpath & water supply                     | 1        |
| 18           | Shepherds Hill            | Install new section of fencing                          | 1        |
| 19           | Shepherds Hill<br>Railway | Install new section of fencing                          | 1        |
| <b>20 **</b> | <b>White Hart Lane</b>    | <b>Replace taps &amp; pipes</b>                         | <b>1</b> |
| 21           | White Hart Lane           | Increase height of concrete fence                       | 1        |
| 22           | Wolves Lane               | Install new palisade fencing                            | 1        |
| 23           | Wolves Lane               | Supply and install new chainlink fencing                | 1        |
| 24           | Wolves Lane               | Repairs to road surface                                 | 1        |
| <b>25 **</b> | <b>Alexandra Palace</b>   | <b>Investigate and fix water leak</b>                   | <b>1</b> |
| <b>26 **</b> | <b>Various sites</b>      | <b>Treatment of Japanese Knotweed</b>                   | <b>1</b> |

**\*\* Works completed.**



**Haringey Council**

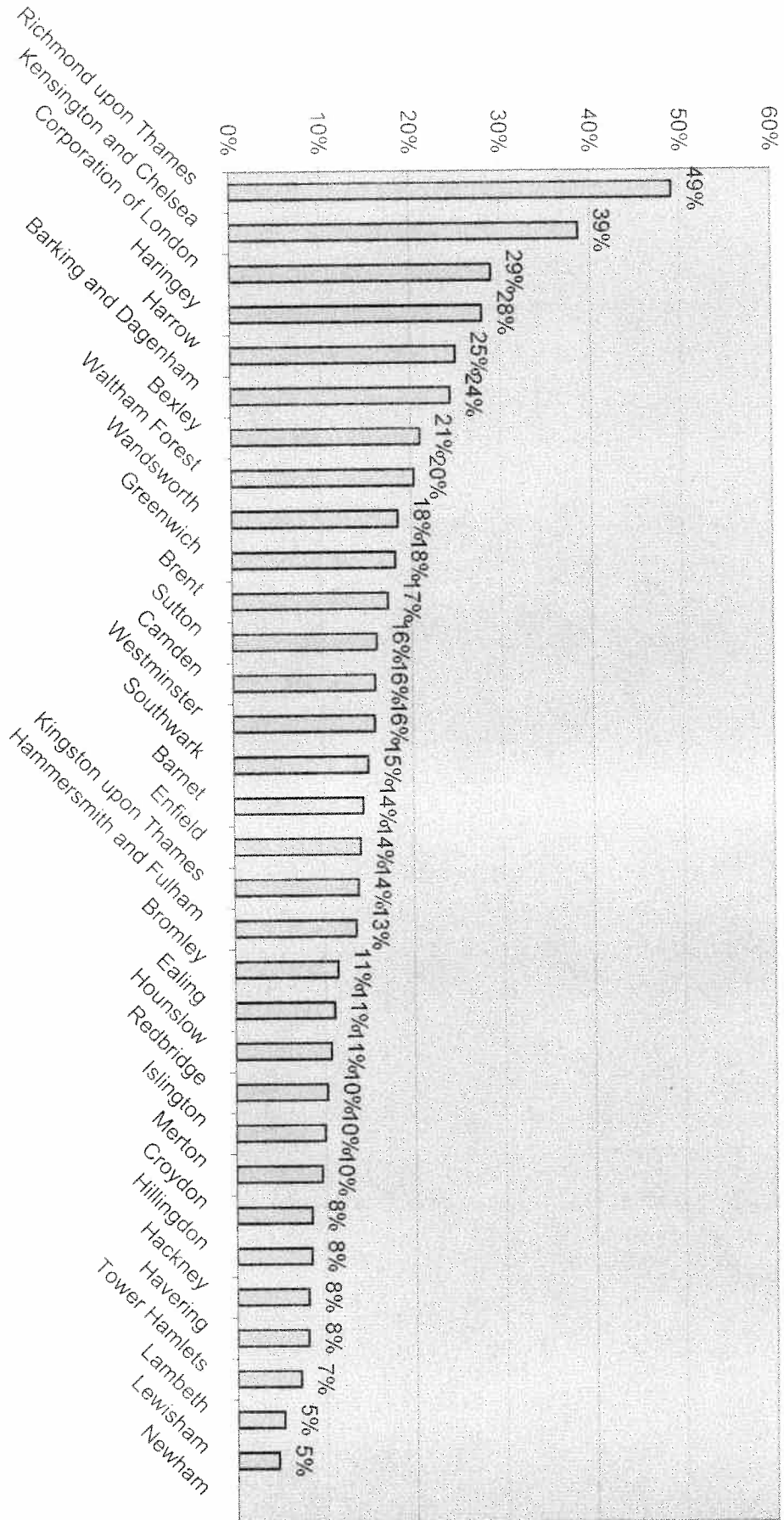
New allotment provision

Gospatrick Road, N22 – 20 new plots have been created and let to tenants on the waiting list. 2 community plots have also been created.

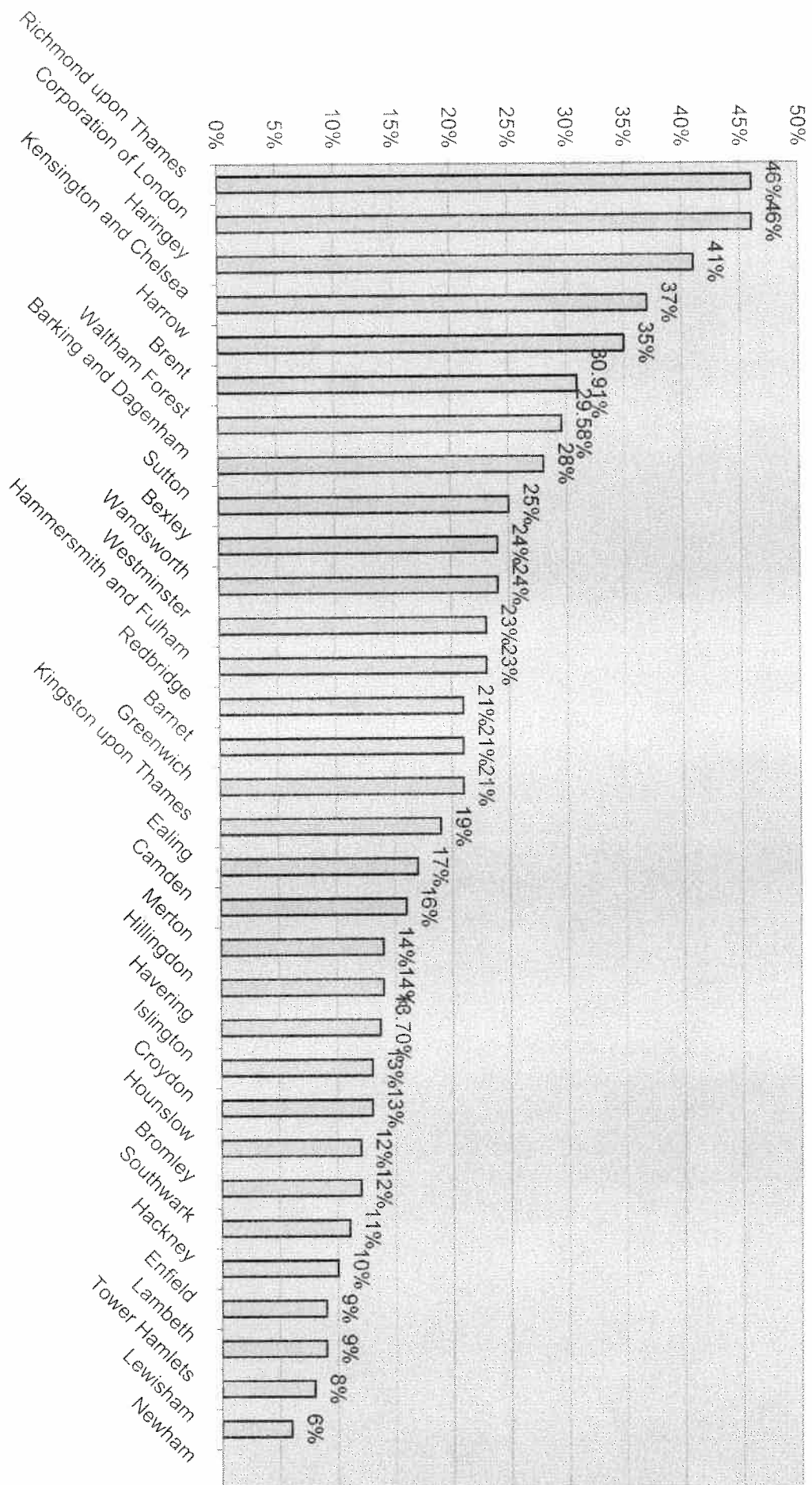
Salisbury Road, N22 – Community Payback team have completed clearing this site and a meeting is planned in July with Salisbury Road Allotments Group (SRAG) and the Wood Green Neighbourhood Manager to determine future use of the site.

Courtman Road, N17 – Clearance works have been completed at this site recently. 9 previously unused plots have been let during June to tenants on the waiting list. The remaining unused plots will be let during July/August.

## Community Service Users : Proportion with a PB March 2010 (by Council)

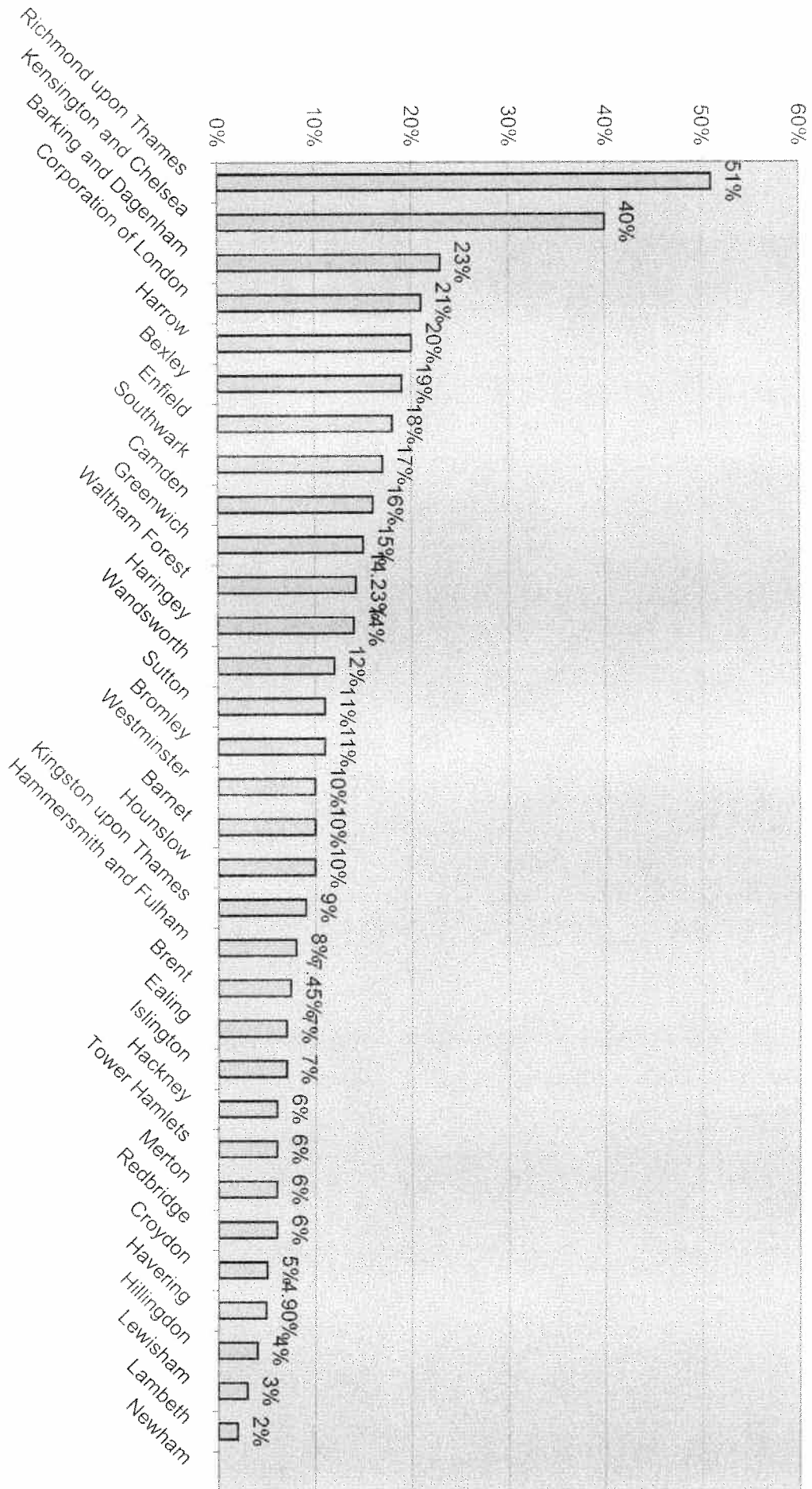


U-65's : Proportion receiving community services with a PB

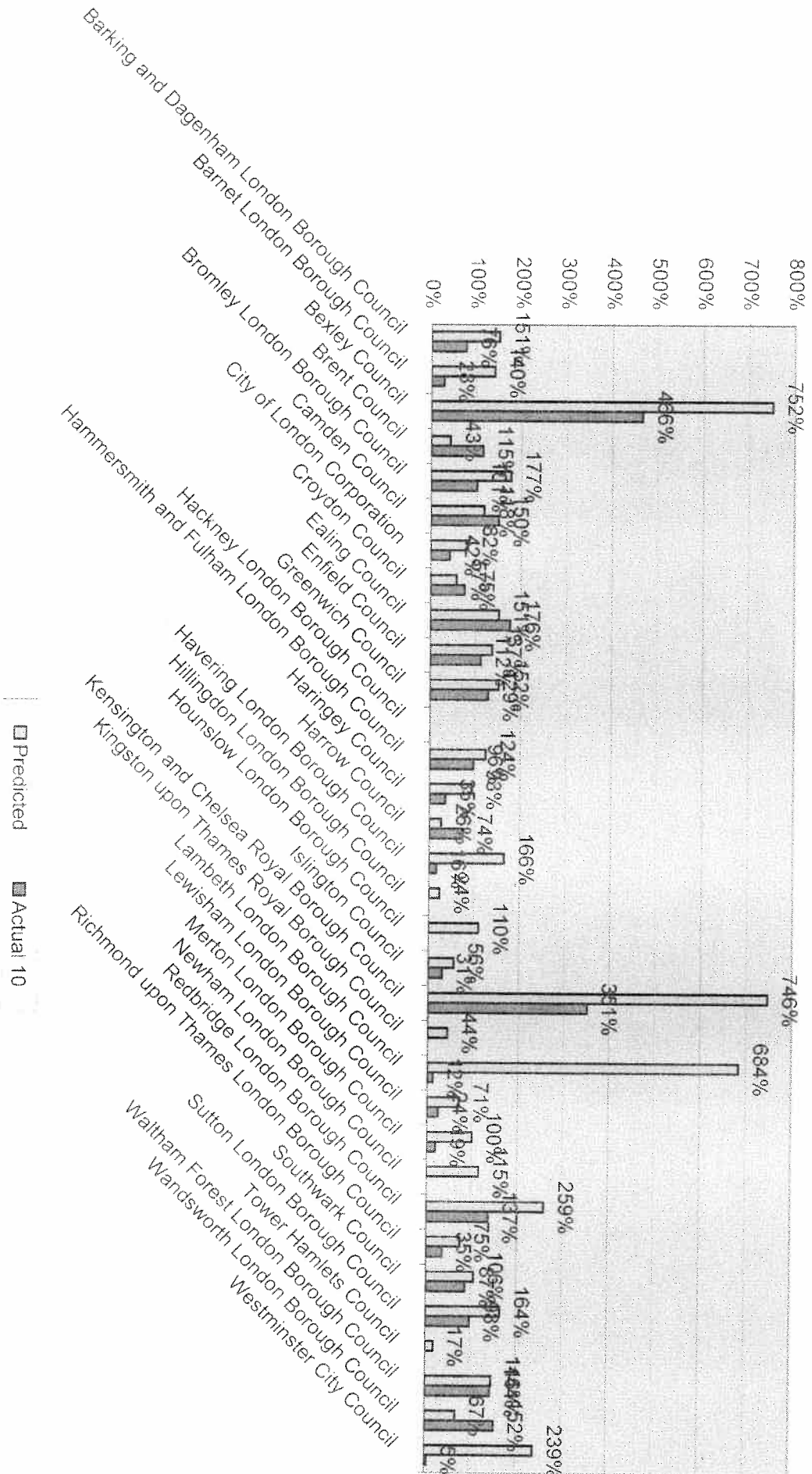




Older People : Proportion receiving community services with a PB



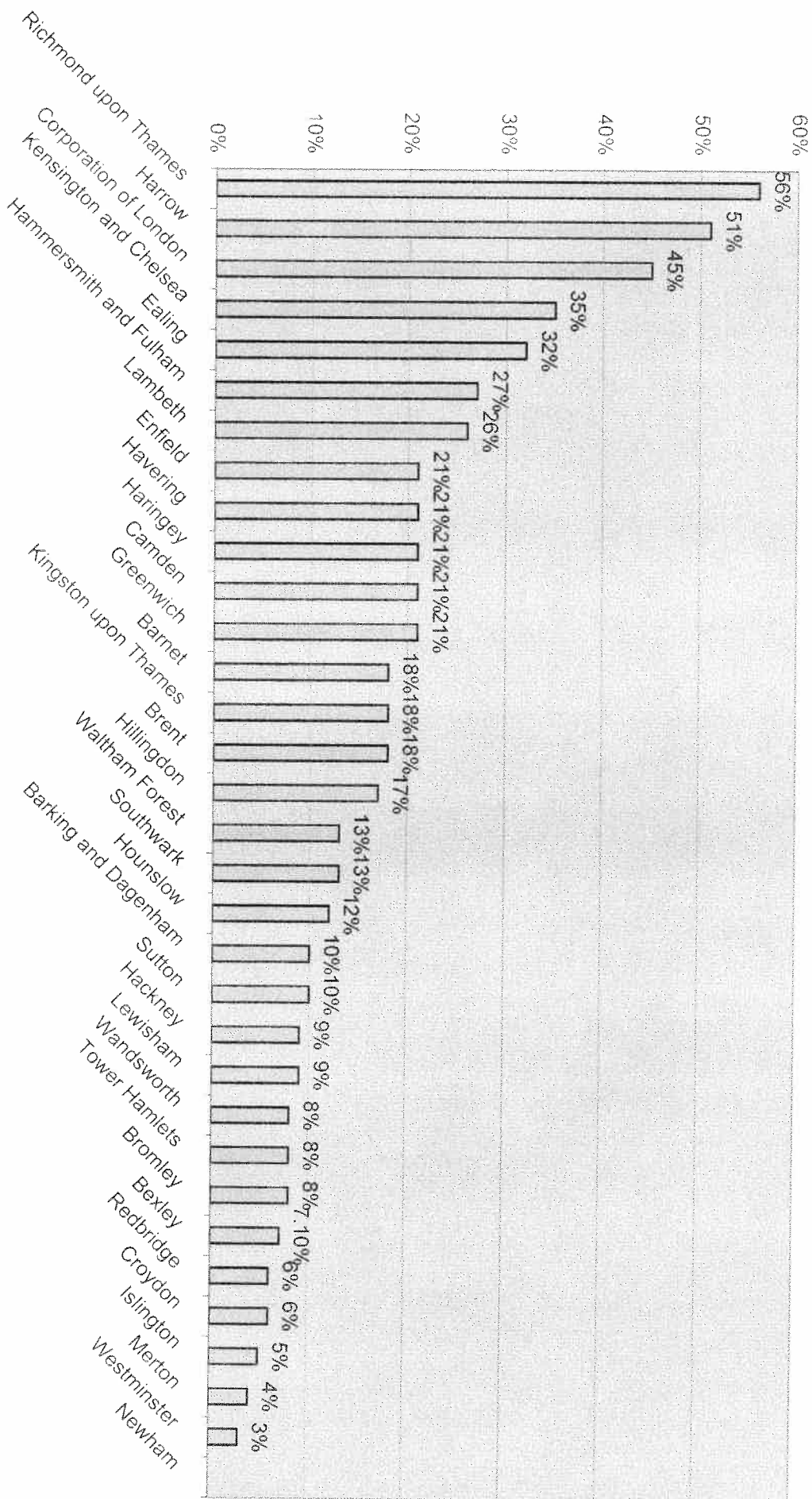
PB Numbers : Actual vs Predicted % increase



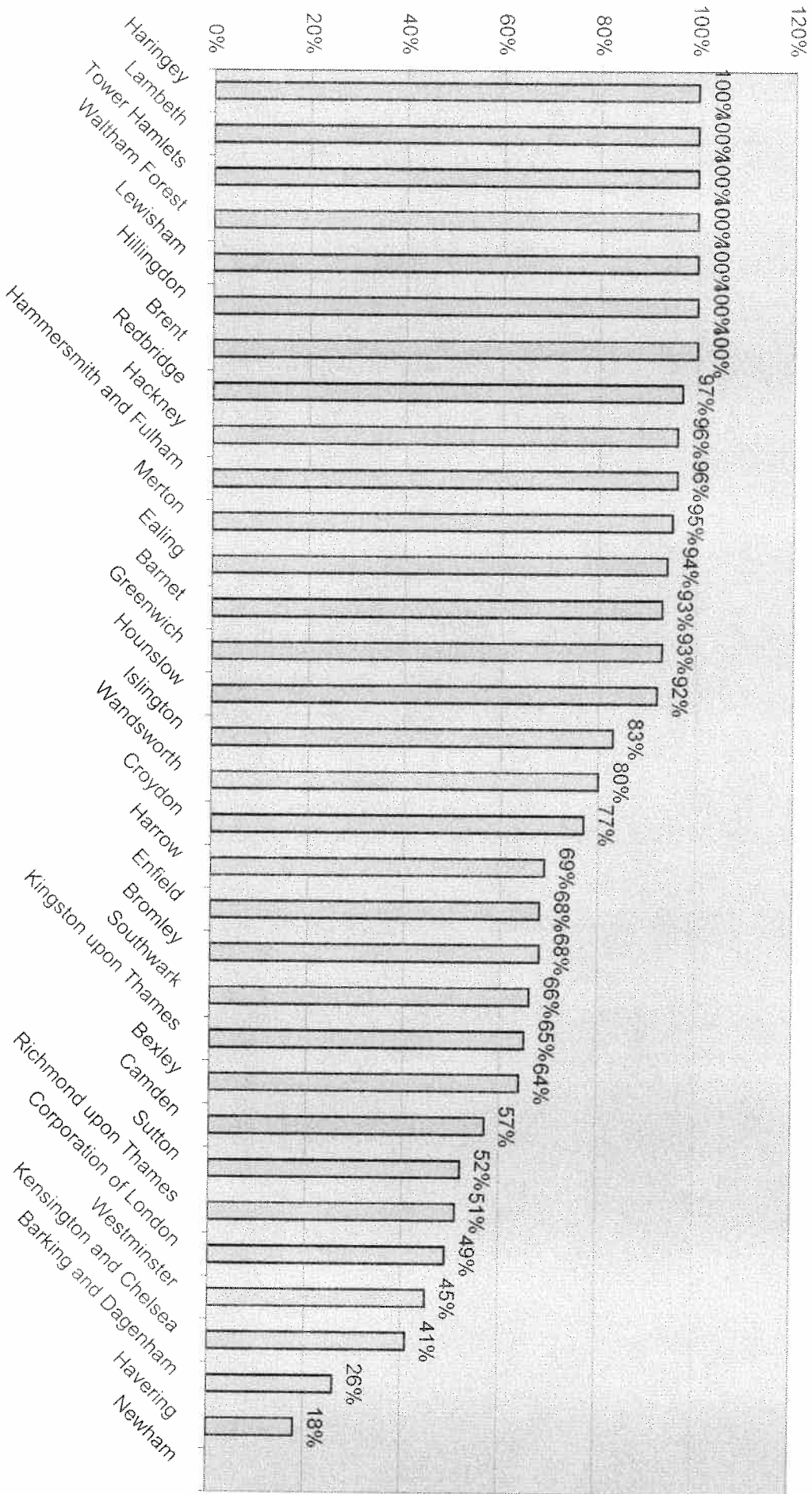
PB Numbers : Predicted % PBs March 2011



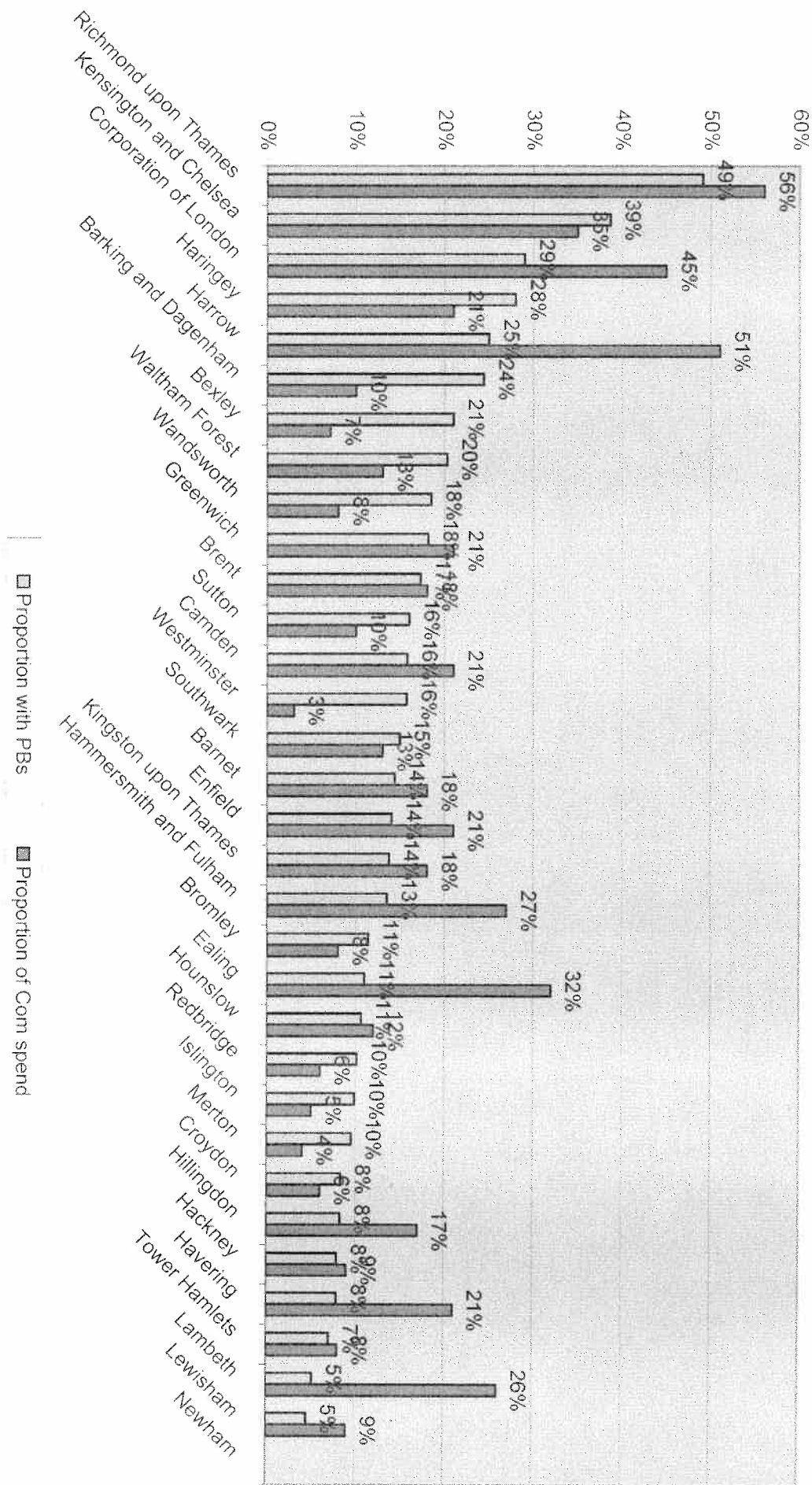
Community Budget : Proportion allocated to PBs 2010



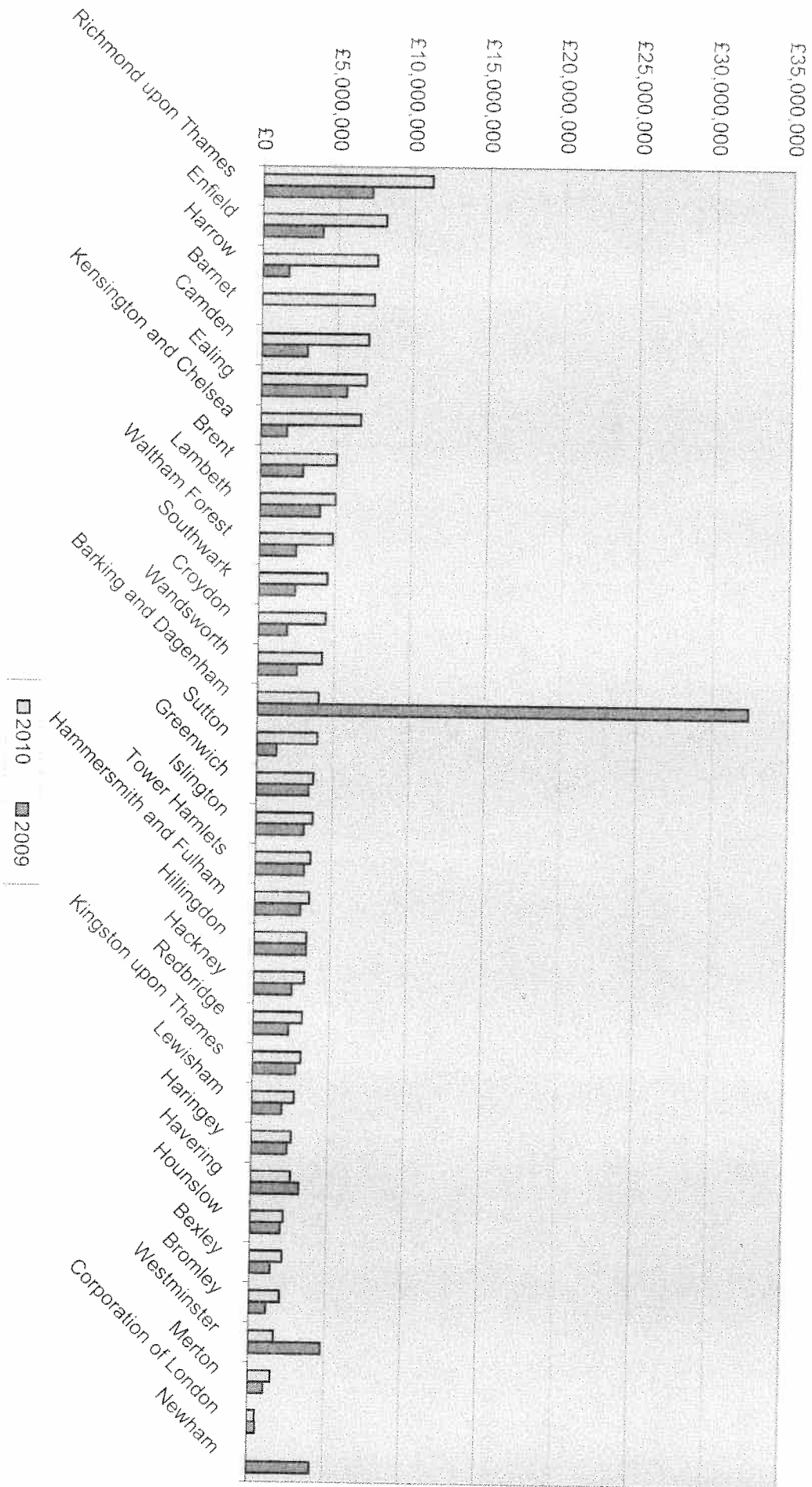
% (of PB) spend on DPs



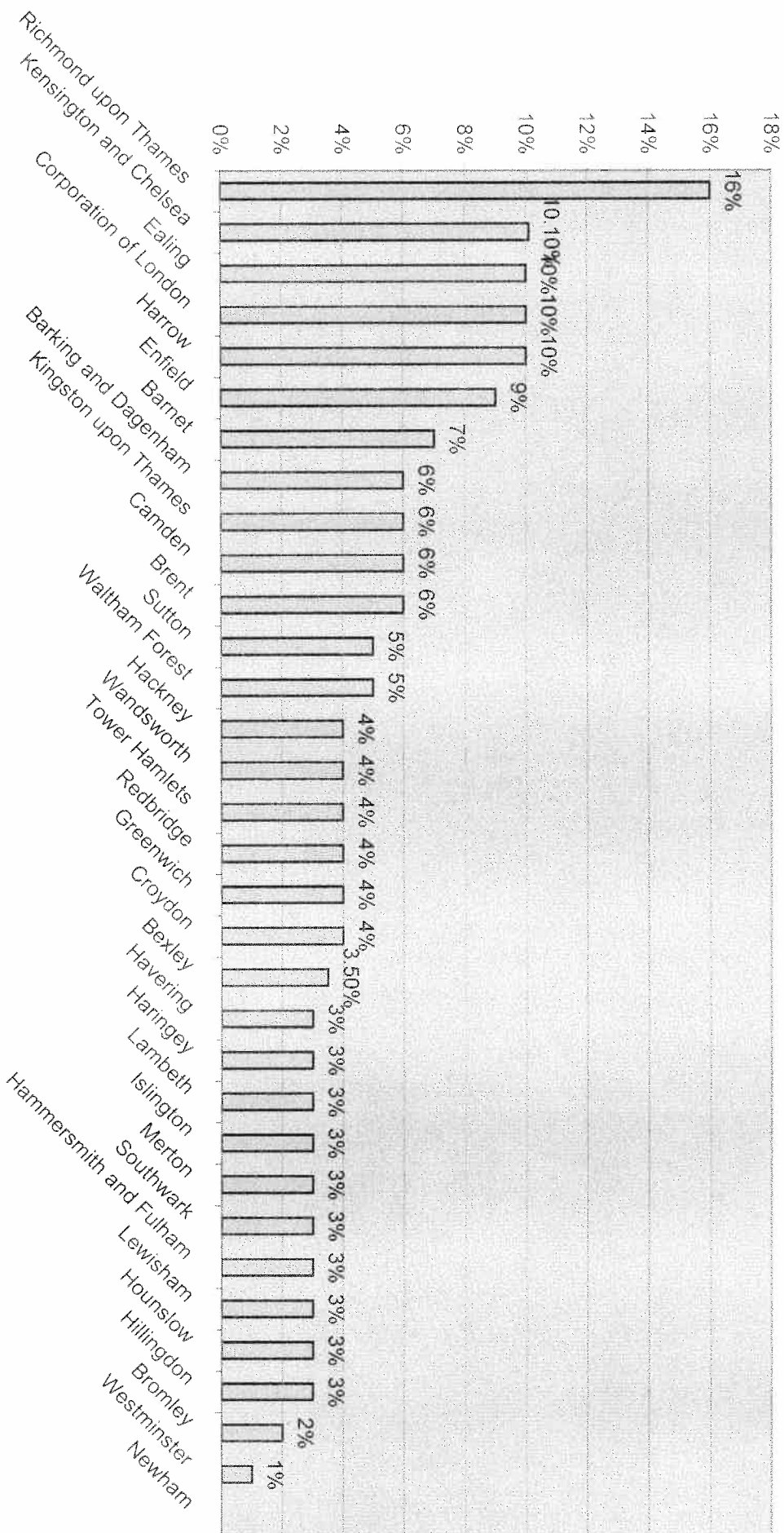
PBs : Proportions of users & of spend



PB Spend 2009 & 2010



Proportion of Social Care Budget





| q2_author Q1a | Q1b   | Q2a | Q2b   | Region | 1a plus 2a | 1b plus 2b |
|---------------|-------|-----|-------|--------|------------|------------|
| Richmond      | 1,500 | 760 | 700   | 320 GL | 2,200      | 1,080      |
| Kensington    | 2,149 | 850 | 1,115 | 413 GL | 3,264      | 1,263      |
| Corporation   | 112   | 24  | 50    | 23 GL  | 162        | 47         |
| Haringey      | 742   | 106 | 762   | 315 GL | 1,504      | 421        |
| Harrow        | 2,686 | 527 | 1,444 | 505 GL | 4,130      | 1,032      |
| Barking an    | 1,842 | 417 | 987   | 273 GL | 2,829      | 690        |
| Bexley        | 4,289 | 800 | 2,860 | 700 GL | 7,149      | 1,500      |
| Waltham F     | 2,136 | 304 | 1,389 | 411 GL | 3,525      | 715        |
| Wandsworth    | 1,867 | 222 | 2,305 | 549 GL | 4,172      | 771        |
| Greenwich     | 2,177 | 334 | 1,829 | 393 GL | 4,006      | 727        |
| Brent         | 3,182 | 237 | 2,300 | 711 GL | 5,482      | 948        |
| Sutton        | 2,012 | 220 | 1,073 | 274 GL | 3,085      | 494        |
| Camden        | 2,741 | 429 | 2,523 | 403 GL | 5,264      | 832        |
| Westminst     | 2,735 | 278 | 1,998 | 466 GL | 4,733      | 744        |
| Southwark     | 2,300 | 382 | 1,100 | 126 GL | 3,400      | 508        |
| Barnet        | 2,665 | 254 | 1,812 | 389 GL | 4,477      | 643        |
| Enfield       | 3,947 | 705 | 2,778 | 238 GL | 6,725      | 943        |
| Kingston u    | 1,188 | 105 | 1,017 | 198 GL | 2,205      | 303        |
| Hammersm      | 2,088 | 158 | 1,233 | 290 GL | 3,321      | 448        |
| Bromley       | 3,535 | 400 | 2,830 | 327 GL | 6,365      | 727        |
| Ealing        | 6,000 | 407 | 4,000 | 693 GL | 10,000     | 1,100      |
| Hounslow      | 1,844 | 180 | 1,765 | 203 GL | 3,609      | 383        |
| Redbridge     | 4,600 | 260 | 1,900 | 400 GL | 6,500      | 660        |
| Islington     | 2,360 | 159 | 2,227 | 294 GL | 4,587      | 453        |
| Merton        | 1,650 | 102 | 1,358 | 184 GL | 3,008      | 286        |
| Croydon       | 4,300 | 210 | 3,000 | 400 GL | 7,300      | 610        |
| Hillingdon    | 2,278 | 95  | 1,646 | 230 GL | 3,924      | 325        |
| Hackney       | 1,917 | 111 | 1,792 | 183 GL | 3,709      | 294        |
| Havering      | 2,919 | 144 | 1,504 | 206 GL | 4,423      | 350        |
| Tower Han     | 2,031 | 129 | 2,330 | 178 GL | 4,361      | 307        |
| Lambeth       | 3,839 | 93  | 2,859 | 255 GL | 6,698      | 348        |
| Lewisham      | 3,100 | 100 | 2,500 | 155 GL | 5,600      | 255        |
| Newham        |       |     |       | GL     |            |            |

Proportion  
49%  
39%  
29%  
28%  
25%  
24%  
21%  
20%  
18%  
18%  
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8%  
7%  
5%  
5%

16

| Region | Type | authority              | Q2c    |
|--------|------|------------------------|--------|
| GL     | LB   | Richmond upon Thames   | 46%    |
| GL     | LB   | Corporation of London  | 46%    |
| GL     | LB   | Harrogate              | 41%    |
| GL     | LB   | Kensington and Chelsea | 37%    |
| GL     | LB   | Harrow                 | 35%    |
| GL     | LB   | Brent                  | 30.91% |
| GL     | LB   | Waltham Forest         | 29.58% |
| GL     | LB   | Barking and Dagenham   | 28%    |
| GL     | LB   | Sutton                 | 25%    |
| GL     | LB   | Bexley                 | 24%    |
| GL     | LB   | Wandsworth             | 24%    |
| GL     | LB   | Westminster            | 23%    |
| GL     | LB   | Hammersmith and Fulham | 23%    |
| GL     | LB   | Redbridge              | 21%    |
| GL     | LB   | Barnet                 | 21%    |
| GL     | LB   | Greenwich              | 21%    |
| GL     | LB   | Kingsdon upon Thames   | 19%    |
| GL     | LB   | Ealing                 | 17%    |
| GL     | LB   | Camden                 | 16%    |
| GL     | LB   | Merton                 | 14%    |
| GL     | LB   | Hillingdon             | 14%    |
| GL     | LB   | Haverling              | 13.70% |
| GL     | LB   | Islington              | 13%    |
| GL     | LB   | Croydon                | 13%    |
| GL     | LB   | Hounslow               | 12%    |
| GL     | LB   | Bromley                | 12%    |
| GL     | LB   | Southwark              | 11%    |
| GL     | LB   | Hackney                | 10%    |
| GL     | LB   | Enfield                | 9%     |
| GL     | LB   | Lambeth                | 9%     |
| GL     | LB   | Tower Hamlets          | 8%     |
| GL     | LB   | Lewisham               | 6%     |
| GL     | LB   | Newham                 |        |

| Region | Type | authority              | Q1c    |
|--------|------|------------------------|--------|
| GL     | LB   | Richmond upon Thames   | 51%    |
| GL     | LB   | Kensington and Chelsea | 40%    |
| GL     | LB   | Barking and Dagenham   | 23%    |
| GL     | LB   | Corporation of London  | 21%    |
| GL     | LB   | Harrow                 | 20%    |
| GL     | LB   | Bexley                 | 19%    |
| GL     | LB   | Enfield                | 18%    |
| GL     | LB   | Southwark              | 17%    |
| GL     | LB   | Camden                 | 16%    |
| GL     | LB   | Greenwich              | 15%    |
| GL     | LB   | Waltham Forest         | 14.23% |
| GL     | LB   | Haringey               | 14%    |
| GL     | LB   | Wandsworth             | 12%    |
| GL     | LB   | Sutton                 | 11%    |
| GL     | LB   | Bromley                | 11%    |
| GL     | LB   | Westminster            | 10%    |
| GL     | LB   | Barnet                 | 10%    |
| GL     | LB   | Hounslow               | 10%    |
| GL     | LB   | Kingston upon Thames   | 9%     |
| GL     | LB   | Hammersmith and Fulham | 8%     |
| GL     | LB   | Brent                  | 7.45%  |
| GL     | LB   | Ealing                 | 7%     |
| GL     | LB   | Islington              | 7%     |
| GL     | LB   | Hackney                | 6%     |
| GL     | LB   | Tower Hamlets          | 6%     |
| GL     | LB   | Merton                 | 6%     |
| GL     | LB   | Redbridge              | 6%     |
| GL     | LB   | Croydon                | 5%     |
| GL     | LB   | Havering               | 4.90%  |
| GL     | LB   | Hillingdon             | 4%     |
| GL     | LB   | Lewisham               | 3%     |
| GL     | LB   | Lambeth                | 2%     |
| GL     | LB   | Newham                 |        |



| Region | Authority                                     | Predicted PBs Mar 2011 |
|--------|---|------------------------|
| GL     | Barking and Dagenham London Borough Council   | 980                    |
| GL     | Barnet London Borough Council                 | 1208                   |
| GL     | Bexley Council                                | 2257                   |
| GL     | Brent Council                                 | 631                    |
| GL     | Bromley London Borough Council                | 1000                   |
| GL     | Camden Council                                | 725                    |
| GL     | City of London Corporation                    | 60                     |
| GL     | Croydon Council                               | 548                    |
| GL     | Ealing Council                                | 1000                   |
| GL     | Enfield Council                               | 1053                   |
| GL     | Greenwich Council                             | 800                    |
| GL     | Hackney London Borough Council                | 800                    |
| GL     | HammerSmith and Fulham London Borough Council | 510                    |
| GL     | Haringey Council                              | 600                    |
| GL     | Harrow Council                                | 750                    |
| GL     | Havering London Borough Council               | 800                    |
| GL     | Hillingdon London Borough Council             | 500                    |
| GL     | Hounslow London Borough Council               | 909                    |
| GL     | Islington Council                             | 540                    |
| GL     | Kensington and Chelsea Royal Borough Council  | 2370                   |
| GL     | Kingston upon Thames Royal Borough Council    | 510                    |
| GL     | Lambeth London Borough Council                | 2438                   |
| GL     | Lewisham London Borough Council               | 350                    |
| GL     | Merton London Borough Council                 | 480                    |
| GL     | Newham London Borough Council                 | 1400                   |
| GL     | Redbridge London Borough Council              | 1001                   |
| GL     | Richmond upon Thames London Borough Council   | 1,400                  |
| GL     | Southwark Council                             | 580                    |
| GL     | Sutton London Borough Council                 | 660                    |
| GL     | Tower Hamlets Council                         | 466                    |
| GL     | Waltham Forest London Borough Council         | 720                    |
| GL     | Wandsworth London Borough Council             | 512                    |
| GL     | Westminster City Council                      | 2404                   |

| Actual Pbs Mar 2010 nos of Pbs f nos of Pbs for under 65s Total 2009 |     |     |     |
|--|-----|-----|-----|
| 690  | 161 | 230 | 391 |
| 643  | 214 | 289 | 503 |
| 1500   | 67  | 198 | 265 |
| 948  | 92  | 349 | 441 |
| 727  | 127 | 234 | 361 |
| 832  | 100 | 233 | 333 |
| 47   | 13  | 20  | 33  |
| 610  | 91  | 257 | 348 |
| 1100   | 171 | 227 | 398 |
| 943  | 140 | 305 | 445 |
| 727  | 110 | 208 | 318 |
| 294  | 93  | 213 | 306 |
| 448  | 63  | 165 | 228 |
| 421  | 140 | 171 | 311 |
| 1032   | 359 | 234 | 593 |
| 350  | 105 | 196 | 301 |
| 325  | 96  | 308 | 404 |
| 383  | 181 | 251 | 432 |
| 453  | 74  | 272 | 346 |
| 1263   | 108 | 172 | 280 |
| 303  | 125 | 230 | 355 |
| 348  | 91  | 220 | 311 |
| 255  | 69  | 136 | 205 |
| 286  | 85  | 155 | 240 |
| 230  | 230 | 420 | 650 |
| 660  | 90  | 189 | 279 |
| 1,080  | 500 | 300 | 800 |
| 508  | 92  | 180 | 272 |
| 494  | 95  | 155 | 250 |
| 307  | 124 | 273 | 397 |
| 715  | 112 | 181 | 293 |
| 771  | 102 | 204 | 306 |
| 744  | 191 | 519 | 710 |

| <u>% Predicted Increase</u> | <u>% Actual Increase</u> |
|-----------------------------|--------------------------|
| 151%                        | 76%                      |
| 140%                        | 28%                      |
| 752%                        | 466%                     |
| 43%                         | 115%                     |
| 177%                        | 101%                     |
| 118%                        | 150%                     |
| 82%                         | 42%                      |
| 57%                         | 75%                      |
| 151%                        | 176%                     |
| 137%                        | 112%                     |
| 152%                        | 129%                     |
| 124%                        | 96%                      |
| 93%                         | 35%                      |
| 26%                         | 74%                      |
| 166%                        | 16%                      |
| 24%                         |                          |
| 110%                        | 31%                      |
| 56%                         |                          |
| 746%                        | 351%                     |
| 44%                         |                          |
| 684%                        | 12%                      |
| 71%                         | 24%                      |
| 100%                        | 19%                      |
| 115%                        |                          |
| 259%                        | 137%                     |
| 75%                         | 35%                      |
| 106%                        | 87%                      |
| 164%                        | 98%                      |
| 17%                         |                          |
| 146%                        | 144%                     |
| 67%                         | 152%                     |
| 239%                        | 5%                       |

| Region | Type | authority              | March  |
|--------|------|------------------------|--------|
| GL     | LB   | Richmond upon Thames   | 95%    |
| GL     | LB   | Kensington and Chelsea | 75%    |
| GL     | LB   | Lambeth                | 70%    |
| GL     | LB   | Haringey               | 68%    |
| GL     | LB   | Hounslow               | 57%    |
| GL     | LB   | Corporation of London  | 51%    |
| GL     | LB   | Harrow                 | 46%    |
| GL     | LB   | Brent                  | 44%    |
| GL     | LB   | Greenwich              | 42%    |
| GL     | LB   | Westminster            | 40%    |
| GL     | LB   | Lewisham               | 40%    |
| GL     | LB   | Camden                 | 37%    |
| GL     | LB   | Hammersmith and Fulham | 36%    |
| GL     | LB   | Barking and Dagenham   | 35%    |
| GL     | LB   | Bexley                 | 35%    |
| GL     | LB   | Bromley                | 35%    |
| GL     | LB   | Enfield                | 30%    |
| GL     | LB   | Ealing                 | 30%    |
| GL     | LB   | Havering               | 30%    |
| GL     | LB   | Islington              | 30%    |
| GL     | LB   | Wandsworth             | 30%    |
| GL     | LB   | Tower Hamlets          | 30%    |
| GL     | LB   | Redbridge              | 30%    |
| GL     | LB   | Barnet                 | 30%    |
| GL     | LB   | Sutton                 | 30%    |
| GL     | LB   | Southwark              | 30%    |
| GL     | LB   | Croydon                | 30%    |
| GL     | LB   | Hackney                | 28.50% |
| GL     | LB   | Hillingdon             | 13%    |
| GL     | LB   | Merton                 |        |
| GL     | LB   | Kingsdon upon Thames   |        |
| GL     | LB   | Waltham Forest         |        |
| GL     | LB   | Newham                 |        |



| Region | Type | authority              | Q6b   |
|--------|------|------------------------|-------|
| GL     | LB   | Richmond upon Thames   | 56%   |
| GL     | LB   | Harrow                 | 51%   |
| GL     | LB   | Corporation of London  | 45%   |
| GL     | LB   | Kensington and Chelsea | 35%   |
| GL     | LB   | Ealing                 | 32%   |
| GL     | LB   | Hammersmith and Fulham | 27%   |
| GL     | LB   | Lambeth                | 26%   |
| GL     | LB   | Enfield                | 21%   |
| GL     | LB   | Haverling              | 21%   |
| GL     | LB   | Haringey               | 21%   |
| GL     | LB   | Camden                 | 21%   |
| GL     | LB   | Greenwich              | 21%   |
| GL     | LB   | Barnet                 | 18%   |
| GL     | LB   | Kingston upon Thames   | 18%   |
| GL     | LB   | Brent                  | 18%   |
| GL     | LB   | Hillingdon             | 17%   |
| GL     | LB   | Waltham Forest         | 13%   |
| GL     | LB   | Southwark              | 13%   |
| GL     | LB   | Hounslow               | 12%   |
| GL     | LB   | Barking and Dagenham   | 10%   |
| GL     | LB   | Sutton                 | 10%   |
| GL     | LB   | Hackney                | 9%    |
| GL     | LB   | Lewisham               | 9%    |
| GL     | LB   | Wandsworth             | 8%    |
| GL     | LB   | Tower Hamlets          | 8%    |
| GL     | LB   | Bromley                | 8%    |
| GL     | LB   | Bexley                 | 7.10% |
| GL     | LB   | Redbridge              | 6%    |
| GL     | LB   | Croydon                | 6%    |
| GL     | LB   | Islington              | 5%    |
| GL     | LB   | Merton                 | 4%    |
| GL     | LB   | Westminster            | 3%    |
| GL     | LB   | Newham                 |       |

| Region | Type | authority              | Q7a  |
|--------|------|------------------------|------|
| GL     | LB   | Haringey               | 100% |
| GL     | LB   | Lambeth                | 100% |
| GL     | LB   | Tower Hamlets          | 100% |
| GL     | LB   | Waltham Forest         | 100% |
| GL     | LB   | Lewisham               | 100% |
| GL     | LB   | Hillingdon             | 100% |
| GL     | LB   | Brent                  | 100% |
| GL     | LB   | Redbridge              | 97%  |
| GL     | LB   | Hackney                | 96%  |
| GL     | LB   | Hammersmith and Fulham | 96%  |
| GL     | LB   | Merton                 | 95%  |
| GL     | LB   | Ealing                 | 94%  |
| GL     | LB   | Barnet                 | 93%  |
| GL     | LB   | Greenwich              | 93%  |
| GL     | LB   | Hounslow               | 92%  |
| GL     | LB   | Islington              | 83%  |
| GL     | LB   | Wandsworth             | 80%  |
| GL     | LB   | Croydon                | 77%  |
| GL     | LB   | Harrow                 | 69%  |
| GL     | LB   | Enfield                | 68%  |
| GL     | LB   | Bromley                | 68%  |
| GL     | LB   | Southwark              | 66%  |
| GL     | LB   | Kingsdon upon Thames   | 65%  |
| GL     | LB   | Bexley                 | 64%  |
| GL     | LB   | Camden                 | 57%  |
| GL     | LB   | Sutton                 | 52%  |
| GL     | LB   | Richmond upon Thames   | 51%  |
| GL     | LB   | Corporation of London  | 49%  |
| GL     | LB   | Westminster            | 45%  |
| GL     | LB   | Kensington and Chelsea | 41%  |
| GL     | LB   | Barking and Dagenham   | 26%  |
| GL     | LB   | Havering               | 18%  |
| GL     | LB   | Newham                 |      |

| q2_authority   | Q1a   | Q1b | Q2a   | Q2b | Region | 1a plus 2a |
|----------------|-------|-----|-------|-----|--------|------------|
| Richmond upc   | 1,500 | 760 | 700   | 320 | GL     | 2,200      |
| Kensington ar  | 2,149 | 850 | 1,115 | 413 | GL     | 3,264      |
| Corporation of | 112   | 24  | 50    | 23  | GL     | 162        |
| Haringey       | 742   | 106 | 762   | 315 | GL     | 1,504      |
| Harrow         | 2,686 | 527 | 1,444 | 505 | GL     | 4,130      |
| Barking and D  | 1,842 | 417 | 987   | 273 | GL     | 2,829      |
| Bexley         | 4,289 | 800 | 2,860 | 700 | GL     | 7,149      |
| Waltham Fore   | 2,136 | 304 | 1,389 | 411 | GL     | 3,525      |
| Wandsworth     | 1,867 | 222 | 2,305 | 549 | GL     | 4,172      |
| Greenwich      | 2,177 | 334 | 1,829 | 393 | GL     | 4,006      |
| Brent          | 3,182 | 237 | 2,300 | 711 | GL     | 5,482      |
| Sutton         | 2,012 | 220 | 1,073 | 274 | GL     | 3,085      |
| Camden         | 2,741 | 429 | 2,523 | 403 | GL     | 5,264      |
| Westminster    | 2,735 | 278 | 1,998 | 466 | GL     | 4,733      |
| Southwark      | 2,300 | 382 | 1,100 | 126 | GL     | 3,400      |
| Barnet         | 2,665 | 254 | 1,812 | 389 | GL     | 4,477      |
| Enfield        | 3,947 | 705 | 2,778 | 238 | GL     | 6,725      |
| Kingsston upor | 1,188 | 105 | 1,017 | 198 | GL     | 2,205      |
| Hammersmith    | 2,088 | 158 | 1,233 | 290 | GL     | 3,321      |
| Bromley        | 3,535 | 400 | 2,830 | 327 | GL     | 6,365      |
| Ealing         | 6,000 | 407 | 4,000 | 693 | GL     | 10,000     |
| Hounslow       | 1,844 | 180 | 1,765 | 203 | GL     | 3,609      |
| Redbridge      | 4,600 | 260 | 1,900 | 400 | GL     | 6,500      |
| Islington      | 2,360 | 159 | 2,227 | 294 | GL     | 4,587      |
| Merton         | 1,650 | 102 | 1,358 | 184 | GL     | 3,008      |
| Croydon        | 4,300 | 210 | 3,000 | 400 | GL     | 7,300      |
| Hillingdon     | 2,278 | 95  | 1,646 | 230 | GL     | 3,924      |
| Hackney        | 1,917 | 111 | 1,792 | 183 | GL     | 3,709      |
| Havering       | 2,919 | 144 | 1,504 | 206 | GL     | 4,423      |
| Tower Hamlet   | 2,031 | 129 | 2,330 | 178 | GL     | 4,361      |
| Lambeth        | 3,839 | 93  | 2,859 | 255 | GL     | 6,698      |
| Lewisham       | 3,100 | 100 | 2,500 | 155 | GL     | 5,600      |
| Newham         |       |     |       |     | GL     |            |

| 1b plus 2b | Proportion | Com Spend |
|------------|------------|-----------|
| 1,080      | 49%        | 56%       |
| 1,263      | 39%        | 35%       |
| 47         | 29%        | 45%       |
| 421        | 28%        | 21%       |
| 1,032      | 25%        | 51%       |
| 690        | 24%        | 10%       |
| 1,500      | 21%        | 7%        |
| 715        | 20%        | 13%       |
| 771        | 18%        | 8%        |
| 727        | 18%        | 21%       |
| 948        | 17%        | 18%       |
| 494        | 16%        | 10%       |
| 832        | 16%        | 21%       |
| 744        | 16%        | 3%        |
| 508        | 15%        | 13%       |
| 643        | 14%        | 18%       |
| 943        | 14%        | 21%       |
| 303        | 14%        | 18%       |
| 448        | 13%        | 27%       |
| 727        | 11%        | 8%        |
| 1,100      | 11%        | 32%       |
| 383        | 11%        | 12%       |
| 660        | 10%        | 6%        |
| 453        | 10%        | 5%        |
| 286        | 10%        | 4%        |
| 610        | 8%         | 6%        |
| 325        | 8%         | 17%       |
| 294        | 8%         | 9%        |
| 350        | 8%         | 21%       |
| 307        | 7%         | 8%        |
| 348        | 5%         | 26%       |
| 255        | 5%         | 9%        |

| Region | Type | authority              | Q4            | 2009           |
|--------|------|------------------------|---------------|----------------|
| GL     | LB   | Richmond upon Thames   | £11,174,777   | £7,215,000     |
| GL     | LB   | Enfield                | £8,158,000    | £3,950,000     |
| GL     | LB   | Harrow                 | £7,580,384.60 | £1,733,680     |
| GL     | LB   | Barnet                 | £7,398,520    |                |
| GL     | LB   | Camden                 | £7,065,000    | £3,024,000     |
| GL     | LB   | Ealing                 | £6,951,000    | £5,631,519     |
| GL     | LB   | Kensington and Chelsea | £6,570,990    | £1,707,000     |
| GL     | LB   | Brent                  | £5,025,083    | £2,800,000     |
| GL     | LB   | Lambeth                | £4,964,000    | £3,936,034     |
| GL     | LB   | Waltham Forest         | £4,815,000    | £2,403,186     |
| GL     | LB   | Southwark              | £4,496,823    | £2,385,500     |
| GL     | LB   | Croydon                | £4,400,000    | £1,887,561     |
| GL     | LB   | Wandsworth             | £4,200,000    | £2,568,667     |
| GL     | LB   | Barking and Dagenham   | £4,028,000    | £32,341,000.00 |
| GL     | LB   | Sutton                 | £3,957,307    | £1,295,000     |
| GL     | LB   | Greenwich              | £3,735,509    | £3,428,000     |
| GL     | LB   | Islington              | £3,727,922    | £3,144,810     |
| GL     | LB   | Tower Hamlets          | £3,621,000    | £3,193,000.00  |
| GL     | LB   | Hammersmith and Fulham | £3,580,000    | £3,004,000     |
| GL     | LB   | Hillingdon             | £3,426,460    | £3,411,740     |
| GL     | LB   | Hackney                | £3,316,790    | £2,510,000     |
| GL     | LB   | Redbridge              | £3,215,000    | £2,322,000     |
| GL     | LB   | Kingsston upon Thames  | £3,168,000    | £2,831,800     |
| GL     | LB   | Lewisham               | £2,773,788    | £1,956,356     |
| GL     | LB   | Haringey               | £2,600,000    | £2,337,165     |
| GL     | LB   | Havering               | £2,597,744    | £3,171,000     |
| GL     | LB   | Hounslow               | £2,169,394    | £1,985,500     |
| GL     | LB   | Bexley                 | £2,131,000    | £1,363,000     |
| GL     | LB   | Bromley                | £2,006,314    | £1,115,668     |
| GL     | LB   | Westminster            | £1,664,227    | 4734000        |
| GL     | LB   | Merton                 | £1,491,117    | £1,021,650     |
| GL     | LB   | Corporation of London  | £491,840.53   | £523,000       |
| GL     | LB   | Newham                 |               | £4,150,000     |

| Region | Type | authority              | Q5b    |
|--------|------|------------------------|--------|
| GL     | LB   | Richmond upon Thames   | 16%    |
| GL     | LB   | Kensington and Chelsea | 10.10% |
| GL     | LB   | Ealing                 | 10%    |
| GL     | LB   | Corporation of London  | 10%    |
| GL     | LB   | Harrow                 | 10%    |
| GL     | LB   | Enfield                | 9%     |
| GL     | LB   | Barnet                 | 7%     |
| GL     | LB   | Barking and Dagenham   | 6%     |
| GL     | LB   | Kingsston upon Thames  | 6%     |
| GL     | LB   | Camden                 | 6%     |
| GL     | LB   | Brent                  | 6%     |
| GL     | LB   | Sutton                 | 5%     |
| GL     | LB   | Waltham Forest         | 5%     |
| GL     | LB   | Hackney                | 4%     |
| GL     | LB   | Wandsworth             | 4%     |
| GL     | LB   | Tower Hamlets          | 4%     |
| GL     | LB   | Redbridge              | 4%     |
| GL     | LB   | Greenwich              | 4%     |
| GL     | LB   | Croydon                | 4%     |
| GL     | LB   | Bexley                 | 3.50%  |
| GL     | LB   | Havering               | 3%     |
| GL     | LB   | Haringey               | 3%     |
| GL     | LB   | Lambeth                | 3%     |
| GL     | LB   | Islington              | 3%     |
| GL     | LB   | Merton                 | 3%     |
| GL     | LB   | Southwark              | 3%     |
| GL     | LB   | Hammersmith and Fulham | 3%     |
| GL     | LB   | Lewisham               | 3%     |
| GL     | LB   | Hounslow               | 3%     |
| GL     | LB   | Hillingdon             | 3%     |
| GL     | LB   | Bromley                | 2%     |
| GL     | LB   | Westminster            | 1%     |
| GL     | LB   | Newham                 |        |



**SAFEGUARDING  
RISK ASSESSMENT  
FRAMEWORK & TOOL**

***DRAFT FOR TRIAL***

**London Borough of Camden  
London Borough of Hackney  
London Borough of Haringey  
London Borough of Sutton**

**June 2010**

**Re: Q14 – Cabinet Member questions**

## Introduction

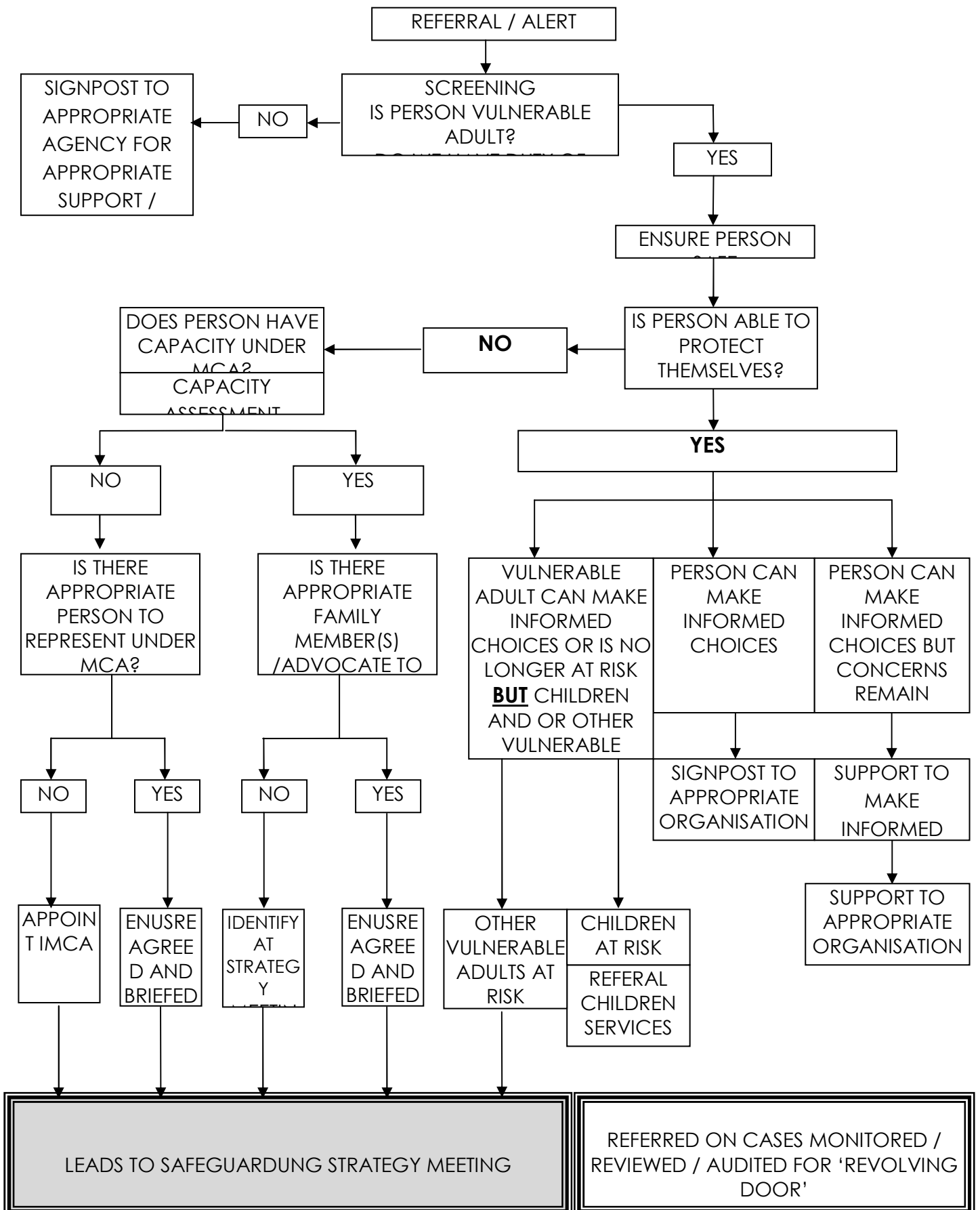
### The Pan-London Risk Assessment Tool –why do we need one?

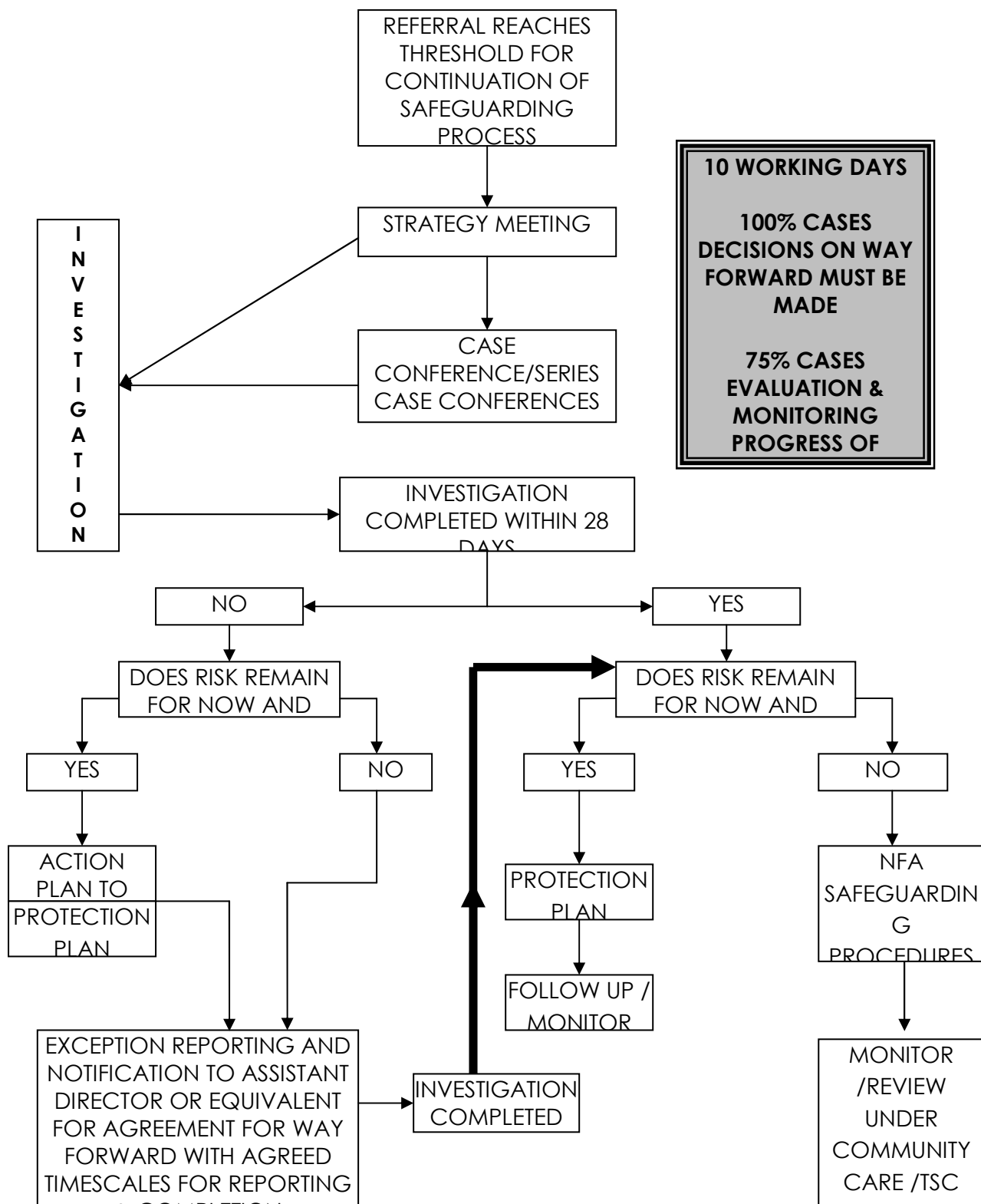
When the Green Paper [Independence, Well-being and Choice](#) consulted the public on a vision for the future of social care, people told us they wanted to have more control over their lives and be able to make real choices about services, taking their own decisions about things that others take for granted. The White Paper [Our health, our care, our say](#) responded to that call, setting out plans for the future of health and social care in the 21<sup>st</sup> century in which choice and control are critical components. [Personalisation](#) has placed further emphasis on this. 'However, giving people more choice and control is not always as simple as it may seem. Everyday life involves us all in making choices and decisions. People who use health and social care services are not different. Some choices might involve taking risks and while this can be a positive thing, it can also pose questions over people's safety, the safety of others and who is ultimately responsible if something goes wrong?' ([Independence, choice and risk: a guide to best practice in supported decision making](#)).

Establishing risk is central to the work that staff in the field of health and social care do. Risk assessment and assessment of need is the cornerstone of high quality care. Measuring the level of risk is crucial to determining both a person's eligibility for services and to shaping an appropriate response to a service user's/carer's needs. But there is a balance to be struck between enabling people to have control over their lives and ensuring that they are free from harm, exploitation and mistreatment. This does not mean being risk averse. Getting the balance right between the values and principles of personalisation and supported self-assessment, whilst using risk assessment to agree with the service user how to minimise any risks and achieving independence is crucial. Professionals have to make difficult judgements in seeking the right balance; really this means aiming for 'defensible practice'. The aim of this tool is to provide a clear, standardised framework so that workers within adult social care and health services feel confident and clear about their role and responsibility in the assessment of risk within the context and continuum of enabling greater choice and control, [Safeguarding](#), the [Mental Capacity Act](#) and the [Deprivation of Liberty Safeguards](#).



**SAFEGUARDING SCREENING PROCESS**





## RISK ASSESSMENT IN SAFEGUARDING ADULTS WORK

### Context

All Safeguarding investigations must demonstrate evidence of discussion with the individual(s) and carer(s) concerned.

Continuing risk assessment and management are essential aspects of safeguarding adults at risk of abuse. Risk assessment must be included in the measures taken to prevent abuse, as well as being an integral part of the protection plan in response to actual allegations or suspicions of abuse, and their subsequent review.

### Risk Assessment in the Safeguarding Process

Risk assessment should start from the early stages of Safeguarding Adults work and be revisited throughout the process.

Key Stages for completion/ review of Safeguarding Risk Assessment are:

On receipt of a Safeguarding **Alert**, a risk assessment should be carried out following initial enquiries. This will be central in reaching a **Decision** as to whether the alert is appropriate for the safeguarding process.

This risk assessment may be revised following the **Strategy Meeting**/ Discussion on the basis of new information forthcoming or the views of other members. The risk assessment should be used to inform any interim protection plan put in place to safeguard the vulnerable adult(s)

The Investigation stage: Information gathered at this stage of the process will inform as to whether the individual(s) is at risk of *significant harm* now and in the future and the risk assessment should be revised accordingly.

The Case Conference: The risk assessment should be revisited to incorporate the views of multi-disciplinary investigation and should be used to inform the development of the protection plan. This should, where appropriate, address Carers needs.

Review of the Safeguarding plan: New information and considerations of the effectiveness of the protection plan should inform the Safeguarding risk assessment and it should be revised accordingly. The revised risk assessment will inform any ongoing protective measures.

## Significant Harm

Risk should be considered in terms of the risk of Significant Harm. This is defined here:

“...not only ill treatment (including sexual abuse and forms of ill treatment which are not physical), but also the impairment of, or an avoidable deterioration in, physical or mental health; and the impairment of physical, intellectual, emotional, social or behavioural development”

(From: Lord Chancellor’s Department (1997) *Who Decides*)

## Key Considerations for Risk Assessment

### **The Focus on the Vulnerable Adult & the Environment they are in**

The main focus of any risk assessment should be the safety and protection of the vulnerable adult and the environment they are in. Take into account any events in the chronology of the vulnerable adult and/or the alleged perpetrator which are pertinent to the safeguarding issue. If a High level risk is identified then immediate action must be taken. Risk assessments should be undertaken with the service user wherever possible. Every attempt should be made to clarify the individual’s own wishes about his or her needs. All vulnerable adults should be treated with dignity. Carers can be vulnerable adults and are covered by Safeguarding Adults Policy and Procedures.

### **The Right to Independence**

The assessment of risk raises difficult questions of balance in professional practice. Adults have a right to live independent lives, and to take the risks they choose. This right must be weighed carefully against the likelihood of significant harm arising from the situation.

### **Issues of Capacity**

Issues of capacity (see Mental Capacity Act, 2005) must be fully considered in risk assessment. It should be remembered that people may have capacity to make decisions with respect to one area but may lack capacity to make decisions about other areas.

### **Involvement of others in risk assessment**

A decision should be made as to whether an advocate should be involved in order to help the process. Other people who could be involved include carers, professionals, volunteers, family and friends. It should be made clear at the strategy meeting who will take the lead.

### **Recording of Risk Assessments**

It is essential to record risk assessments accurately, detailing what decisions have been made about level of risk, by whom they have been made and on what basis. Risk assessments should be clear and use plain language.

### **Informed Consent**

Service users must give their informed consent to obtain/share information. However, confidentiality should be broken when it is thought that it is possible a risk of harm could occur to the service user and they lack capacity to make an informed decision, or to another vulnerable person, member of the public (this would include workers) or to property.

### **Monitoring and review**

Risk assessment is an ongoing process that becomes risk management. The risk assessment needs to be reviewed on a regular basis. It is necessary to set a date for review depending on the grading of risk. For example, if it is a high risk case, a review case conference should take place fairly soon after the initial case conference i.e. within a month.

## Using the Safeguarding Risk Assessment Tool

The tool guides the professional completing the template to consider levels of risk in 6 distinct categories. It asks that each category be rated as to level of risk with possible ratings being None, Low, Medium, and High.

- 1) The severity of the harm that has been/ may be inflicted (please include the involvement of any children and/or other vulnerable adults too).
- 2) The likelihood of the abuse continuing or escalating (any patterns, history or chronology should be incorporated)
- 3) Consideration of premeditation of abuse, threatening behaviour, violence and coercion.
- 4) The duration of the alleged abuse.
- 5) The impact of the abuse on the vulnerable adult's independence, health and wellbeing.
- 6) The level of support the vulnerable adult needs (including carer(s), the wider family, children and culture of the vulnerable adult).

In assessing the level of abuse, essential issues include:

- 1) The nature and extent of the abuse
- 2) The length of time over which the abuse has been happening
- 3) Whether abuse has occurred before
- 4) The impact on the individual
- 5) The impact on the carer(s) others
- 6) Whether the situation can be monitored
- 7) Communication needs
- 8) Environmental factors
- 9) Financial factors
- 10) The existence of social and cultural networks and support

**Overall Risk Rating**

Having rated risk level for each risk area an overall risk rating should be recorded. (None, Low, Moderate or High). It is important that this overall risk rating is reviewed at each stage of the Safeguarding process (outlined above). i.e. has the risk of significant harm increased, decreased, or remained the same.

The level of risk being caused can only be assessed in relation to the circumstances of the individual concerned. Workers should exercise their professional judgement in arriving at the overall risk rating, being guided by risk ratings in each of the 6 risk areas. However, all the following situations are, by definition, High Risk:

- There is reason to believe that someone's life may be in danger
- There is reason to believe that major injury or serious physical or mental ill health could result.
- The incidents are increasing in frequency
- The incidents are increasing in severity
- The abusive behaviour is persistent and / or deliberate

The risk rating also indicates the safeguarding action that should take place:

| Risk Rating     | Safeguarding Action   |
|-----------------|---|
| <b>High</b>     | Legal Action is being taken, Protection Plan is being implemented |
| <b>Moderate</b> | Safeguarding Protection Plan is in place                          |
| <b>Low</b>      | Safeguarding Issue has been addressed                             |
| <b>None</b>     | No Safeguarding Action is taking place                            |

**This tool should be used from the outset of the investigation and must be presented at the Strategy Meeting as part of the Safeguarding process**

**SAFEGUARDING RISK ASSESSMENT TOOL**

|                          |  |         |  |               |  |
|--------------------------|--|---------|--|---------------|--|
| Name of Vulnerable Adult |  |         |  |               |  |
| DoB/ Age:                |  | Gender: |  | Reference no: |  |
| Address:                 |  |         |  |               |  |

Are any children present in the household of the alleged victim/perpetrator/location of abuse:  
(Yes/No)

If yes, alert Safeguarding Children and provide details below (name, DoB):

|  |  |
|--|--|
| Name of Alleged Perpetrator:                                 |  |
| Alleged perpetrators relationship with the vulnerable adult: |  |
| Context in which the alleged incident(s) took place:         |  |





| <p>.On the basis of the evidence available, your professional judgement and experience, assess the risk which the vulnerable adult faces from the alleged perpetrator.</p> <p>The indicators of risk are based on Guidance in 'No Secrets', 2000</p> |   |
|--|---|
| <p>INDICATOR</p> <p><b><i>Please note: Responses/summaries should be based upon the perspective of the service user</i></b></p>  | <p>RATING</p> <p>(None/ Low/ Medium/ High)</p>  |
| <p>1) What kind(s) of harm has been threatened or inflicted? How severe/ serious and are there any children and/or other vulnerable adults involved:</p>   | <p>List categories of abuse, and assess severity in each case:</p> <p>a)</p> <p>b)</p> <p>c)</p> <p>d)</p>                          |
| <p>2) Is there evidence to suggest that the abuse is likely to be repeated or escalate?</p>  | <p>Assess likelihood that abuse will:</p> <p>a) Continue</p> <p>b) Escalate</p>   |
| <p>3) Is there evidence to suggest that the abuse was premeditated, accompanied by threats or actual violence or coercion?</p>   | <p>Assess likelihood that abuse involved:</p> <p>a) Premeditation</p> <p>b) Threats</p> <p>c) Violence</p> <p>d) Other coercion</p> |

|  |   |
|--|---|
| <p>4) Referring to the chronology, is there a pattern of history for the vulnerable adult and/or alleged perpetrator:</p>                  | <p>Yes/No</p> <p>If yes, justify and provide evidence of this:</p>  |
| <p>5) How long has this particular incident been happening? What is the person's need and what has been carried out so far?</p>            | <p>For each category, assess duration/over what period:</p>   |
| <p>6) What has been the impact on the person's independence, health and wellbeing?</p>   | <p>Assess severity of impact on the persons:</p> <p>a) Independence</p> <p>b) Health</p> <p>c) General Wellbeing</p> <p>Overall Impact:</p> |
| <p>7) How much/ what kind of support does the person normally require? Has a Carers Assessment been undertaken? Describe briefly here:</p> | <p>Support needs assessed as:</p>   |

RISK SUMMARY

OVERALL RISK (HIGH/ MEDIUM/ LOW/ NONE):

Please record here your overall assessment of risks identified, including the risk to others:

View of the allocated Professional:

Views of the Individual:



**Safeguarding Risk Assessment Framework & Tool - Evaluation Form**

| <b>Part 1 – Monitoring Information</b> |                                    |  |
|--|------------------------------------|--|
| <b>1</b>                               | Name of Staff member               |  |
| <b>2</b>                               | Designated Team                    |  |
| <b>3</b>                               | Date of Referral                   |  |
| <b>4</b>                               | Date of Risk Assessment            |  |
| <b>5</b>                               | Date of Completion of Assessment   |  |
|  | <b>Details of Client</b>           |  |
| <b>6</b>                               | Age Group (18-25); (25-64); (65+)  |  |
| <b>7</b>                               | Ethnic Origin                      |  |
| <b>8</b>                               | Gender                             |  |
| <b>9</b>                               | Disability including communication |  |
| <b>10</b>                              | Religion                           |  |

**Part 2**

Please complete the following questions

|           |   | <b>Not</b> | <b>somewhat</b> | <b>Very</b> | <b>Extremely</b> |
|-----------|---|------------|-----------------|-------------|------------------|
| <b>1</b>  | How easy was the tool to use?   |            |                 |             |                  |
| <b>2</b>  | How useful was the tool in helping to understand level of risk?   |            |                 |             |                  |
| <b>3</b>  | How useful was the tool in the decision-making process of the action to be taken?                                     |            |                 |             |                  |
| <b>4</b>  | Did you complete the form with the customer?  | <b>Yes</b> |                 | <b>No</b>   |                  |
| <b>4a</b> | If yes, please describe the positives and or any difficulties with the process in relation to involving the customer. |            |                 |             |                  |

|           |   |
|-----------|---|
|           |   |
| <b>4b</b> | If No, Please explain why the customer was not involved in the process and if anyone else representing the customer was involved, e.g. advocate, IMCA |
| <b>5</b>  | Briefly comment on your experience of using the tool including anything you think was missing from it and how it could be improved.                   |

Thank-you for taking the time to complete the form. We will be organising a Focus Group to discuss the findings further with a view to improving the Tool and would be grateful for your attendance We will be contacting you in due course.

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Re: Q24 Annual Pro-forma of Assessment and Accountability

**PART 1 – About the Organisation**

**NOTE: PLEASE WRITE CLEARLY AND COMPLETE IN BLACK INK, This form can also be emailed on request**

**NAME OF ORGANISATION:**

|  |
|--|
|  |
|--|

**ADDRESS:**

|  |
|--|
|  |
|  |
|  |

**What ward is your organisation in?**

|   |                       |
|---|-----------------------|
| <b>Opening Hours:</b><br>Of the Organisation: | <b>To the public:</b> |
|---|-----------------------|

|   |
|---|
| <p><b>ORGANISATION CONTACT DETAILS:</b></p> <p><b>OFFICE TELEPHONE:</b> <span style="float: right;"><b>FAX:</b></span></p> <p><b>Minicom:</b></p> <p><b>E-MAIL:</b></p> <p><b>Website:</b><br/>If required can your website be linked to the Haringey Council website: <b>YES/NO</b></p> <p><b>DIRECTOR/CHIEF EXECUTIVE/MANAGER NAME:</b></p> <p><b>CONTACT DETAILS for Manager (IF DIFFERENT FROM ABOVE)</b></p> <p><b>CONTACT PERSON (IF DIFFERENT FROM ABOVE)</b></p> <p><b>Position held in Organisation:</b></p> |
|---|

|                                   |  |
|-----------------------------------|--|
| <b>CHARITY NO:</b>                | <b>COMPANY LTD BY GUARANTEE REG. NO:</b> |
| Please give date of registration: | Please give date of registration:        |

### ORGANISATIONAL MANAGEMENT

If there have been any recent changes to your Constitution, Memorandum and Articles of Association and Rules please enclose copy and highlight the changes.

### DETAILS OF YOUR HONORARY OFFICERS

|                           |                              |
|---------------------------|------------------------------|
| <b>CHAIR:</b>             | <b>DATE ELECTED:</b>         |
| <b>Address:</b>           | <b>Term of office</b>        |
|                           | <b>Borough of residence:</b> |
| <b>Signature of CHAIR</b> | <b>E-MAIL ADDRESS</b>        |
|                           | <b>Telephone No.</b>         |

|                               |                              |
|-------------------------------|------------------------------|
| <b>TREASURER:</b>             | <b>DATE ELECTED:</b>         |
| <b>Address:</b>               | <b>Term of office</b>        |
|                               | <b>Borough of residence:</b> |
| <b>Signature of Treasurer</b> | <b>E-MAIL ADDRESS</b>        |
|                               | <b>Telephone No.</b>         |

|                               |                              |
|-------------------------------|------------------------------|
| <b>SECRETARY:</b>             | <b>DATE ELECTED:</b>         |
| <b>Address:</b>               | <b>Term of office</b>        |
|                               | <b>Borough of residence:</b> |
| <b>Signature of Secretary</b> | <b>E-MAIL ADDRESS</b>        |
|                               | <b>Telephone No.</b>         |

### OTHER MANAGEMENT COMMITTEE MEMBERS

| <b>NAME</b> | <b>Borough of Residence</b> |
|-------------|-----------------------------|
|             |                             |
|             |                             |
|             |                             |
|             |                             |

Is a skills audit undertaken on your Management Committee members? YES/NO

If yes, when was the date of the last audit?

How many registered members do you have?

Date of your last Annual General Meeting?

How many people attended?

When is your next AGM likely to be held?

What is the required Quorum for your AGM?

Are there any members of your Management Committee who have voting rights who are Councillors or Employees of Haringey Council?

**YES/NO**

If **yes** please give details and in the case of Haringey employee's their established post:

**PLEASE ENCLOSE YOUR CURRENT ANNUAL REPORT**

**What formal quality standard(s) is used by your Organisation?**

E.G.: Council's QAM's, PQASSO, CLS Quality Mark. If you do not have formal quality standards in place please explain below the method you use to ensure quality in your organisation.

**Organisational policies**

Tell us which of the following policies your organisation has in place or plans to put in place during the funding period. Please supply copies of your policies.

| <b>Policy</b>   | <b>Yes</b> | <b>No</b> | <b>Planned</b> |
|---|------------|-----------|----------------|
| <b>Equal opportunities policy</b>   |            |           |                |
| <b>Complaints policy and procedures</b>   |            |           |                |
| <b>User involvement (inclusion) policy</b>  |            |           |                |
| <b>Protection policy/procedure for vulnerable people, such as, young/older people, people with mental health conditions (only answer if working with those groups) This includes CRB checks</b> |            |           |                |
| <b>The Council recommends that it is good practice that CRB checks are carried out every 3 years for individuals. How often does your organisation update it's CRB checks?</b>                  |            |           |                |
| <b>Does your organisation carry out Enhanced CRB checks</b>   |            |           |                |

**MANAGEMENT OF STAFF & VOLUNTEERS**

**Do all staff have in place**

- |                            |        |
|----------------------------|--------|
| i) Job Contract            | YES/NO |
| ii) Job Description        | YES/NO |
| iii) Work Plans/Appraisals | YES/NO |

**Are all staff/workers on a PAYE system?**

YES/NO

If **NO** to any of the previous please explain why.

**Does the Organisation use volunteers on a regular basis?**

YES/NO

If **YES** how many volunteers are used in a year?

From where do you recruit volunteers?

What is the average amount of hours each volunteer works for your Organisation per week?

What services are the volunteers providing?

How are they managed and supervised?

Do you have a Volunteering Policy?

YES/NO

If NO why not?

**PREMISES**

**If the circumstances of your premises have changed since last year please give details:**

**Please list other organisations who occupy space in your building and what they use it for:**

**If your building is Council owned do you have a Charge Policy for renting out space?**

**If Yes please enclose a copy.**

**Who is responsible for repairs to the building?**

External

Internal

| <b>Do you have Insurance for:-</b> | <b><u>State Company &amp; Policy Number</u></b> |
|------------------------------------|---|
| Premises                           | .....   |
| Contents                           | .....   |
| Public liability                   | .....   |
| Professional Indemnity             | .....   |
| Employment                         | .....   |
| Business Interruption              | .....   |

**Do your premises provide good access for people with disabilities/elderly people/people with young children? YES/NO**

*If NO please explain how your Organisation will be addressing this issue in light of the Disability Discrimination Act access to premises (DDA)*

**Does your building conform to the Health & Safety requirements? YES/NO**

*If NO please explain*

(Information on Health and Safety can be obtained from the HSE's Info Line telephone service on 0845 345 0055)

**Have you undertaken Health & Safety risk assessments with staff and on your premises and how often are they reviewed? YES/NO**

Date of last assessment..... Review Period.....

If **NO** when do you intend to carry out these assessments?

**Have your premises been inspected recently by the Fire Brigade, Council or other statutory authorities? YES/NO**

Date of last visit .....Who by.....

**DO YOU HAVE ANY SPECIFIC AREAS OF CONCERN NEEDING TO BE FOLLOWED UP? IF SO PLEASE EXPLAIN** e.g. Premise, Funding, Systems, Resources, Staffing.

| ITEM/AREA OF CONCERN | ACTION NEEDED | ACTION TAKEN (if any) |
|----------------------|---------------|-----------------------|
|                      |               |                       |



| <b><u>Management committee training</u></b> |                                |
|---|--------------------------------|
| <b><u>Given in 08/09:</u></b>               | <b><u>Needed in 09/10:</u></b> |

| <b><u>Staff/ Volunteer training</u></b> |                                |
|---|--------------------------------|
| <b><u>Given in 08/09:</u></b>           | <b><u>Needed in 09/10:</u></b> |

**PART 2 – Previous Year - 2008/09**

**Please complete the table below giving a brief summary of the partnerships/consultation you have been involved with over the last year**

E.G.: Joint Service Planning Teams (JSPT), HSP Theme Boards and Forums, Community Legal Services Partnership (CLSP) Haringey Association of Voluntary and Community Organisation (HAVCO), COMPACT.

| <b>Partnerships/Consultation</b> | <b>Number of meetings attended or consultations</b> | <b>Contribution made to partnerships/ consultations</b> |
|----------------------------------|---|---|
|                                  |   |   |
|                                  |   |   |
|                                  |   |   |
|                                  |   |   |

Please enclose a copy of the Finance Report presented at your last Management Meeting and a copy of the minutes of the meeting.

What percentage of your grant from Haringey contributes to the 'Core Costs' (Central Costs) of your organisation?

Have any services been withdrawn in the last 12 months (E.G. time expired funding)

**SERVICE DELIVERY: PLANNING, EVALUATION AND QUALITY ASSURANCE**

Please complete the table below giving brief summary of the services you have provided over the last year

| <b>Project Name and Description</b> | <b>Source and Amount of Funding including expiry date of funding</b> | <b>Outputs (e.g. Number of beneficiaries)</b> | <b>Outcome (impact on the lives of your beneficiaries)</b> | <b>How does your service support Haringey's Community Strategy?</b> |
|-------------------------------------|--|---|--|---|
|                                     |  |   |  |   |
|                                     |  |   |  |   |
|                                     |  |   |  |   |
|                                     |  |   |  |   |

PLEASE ADD TO THE TABLE OR COMPLETE THIS TABLE ON A SEPARATE SHEET IF NECESSARY

**Explain the methods which were used to evaluate the previous information.**

**On a separate sheet(s) please provide the following statistical information on the current client/service user group:**

- **Total number of service users**
- **Gender**
- **Age**
- **Race/Ethnicity**
- **Disability**
- **Religion/Faith**
- **Sexual Orientation**

**Client/service user borough base - At least 75% users must live in Haringey.  
(Please provide post codes of users who live/work in Haringey)**

**If this information is not available please explain why.**

**Have there been any other external evaluations of your services in the last 18 months? E.G. Commissioners, External Funders** YES/NO

*If YES please explain or if you are happy to do so enclose the evaluation*

### **PART 3 – Forthcoming Year 2009/10**

#### **PLEASE ENCLOSE YOUR CURRENT BUSINESS PLAN**

**Does your Organisation produce an annual work programme linked to your Business Plan with output and outcome targets to be met?**

YES/NO

*If YES please attach a copy  
If NO please explain why not*

**If not already included in your Business Plan please include a 2 year Indicative Funding Schedule for 2009/10 and 2010/11**

#### **FINANCIAL MANAGEMENT**

- Please attach a copy of your budget projection for 2009/10 (either use the attached example 1 form or submit your own breakdown)
- Please include a breakdown of staff, showing the split between staff funded by CVST Core Grant programme and those funded through other funding sources, to include the end date of the funding if known. (either use the attached example 2 form or submit your own breakdown)
- In the case of the CVST core grant, full/part funding of posts please indicate where there are vacant posts and when you expect these posts to be filled.

**Example 1= Estimated Income and Expenditure Account for 2009/10**

| <b><u>INCOME</u></b><br>Grant LBH<br>Other Grants/contracts<br>(please detail on separate<br>sheet)<br>Subscriptions/Donations<br>Other Income  | <b>LBH</b> | <b>OTHER<br/>FUNDING<br/>SOURCES</b> | <b>TOTAL</b> |
|---|------------|--------------------------------------|--------------|
| <b><u>TOTAL INCOME</u></b>  |            |                                      |              |
| <b><u>EXPENDITURE</u></b><br><b><u>Staff Costs</u></b><br>Salaries (per section B)<br>Volunteer Expenses<br>Training<br>Other (please specify)<br><b><u>Fixed Costs</u></b><br>Rent<br>Rates<br>Heating/Light<br>Insurance<br><b><u>Non-Fixed Costs</u></b><br>Equipment & Materials<br>Vehicle expenses<br>Telephone<br>Stationery & Postage<br>Publicity & Printing<br>Professional Fees (e.g.<br>Audit)<br>Others (please specify) |            |                                      |              |
| <b>TOTAL EXPENDITURE<br/>SURPLUS/DEFICIT</b>  |            |                                      |              |

**Example 2**

**SALARIES ESTIMATE for staff during 2009/10 with funding contribution by Haringey Grant Aid.**

| <u>JOB TITLE</u> | <u>GENDER</u> | <u>ETHNICITY</u> | <u>REG'S DIS</u> | <u>HOURS</u> | <u>SCALE</u><br>If<br>Applicable | <u>Sp Pt</u><br>If<br>Applicable | <u>SALARY</u> | <u>EMPLOYERS</u><br><u>N.I.</u> | <u>TOTAL</u> |
|------------------|---------------|------------------|------------------|--------------|----------------------------------|----------------------------------|---------------|---------------------------------|--------------|
|                  |               |                  |                  |              |                                  |                                  |               |                                 |              |



**STAFF PAID FROM OTHER FUNDING SOURCES.**

| <u>Job Title</u> | <u>Gender</u> | <u>Ethnicity</u> | <u>Reg Disabled</u> | <u>Hours</u> | <u>Scale If Applicable</u> | <u>Sp Pt If Applicable</u> | <u>Salary</u> | <u>Employer's NI</u> | <u>TOTAL</u> | <u>On Haringey Payroll</u> | <u>Name of Funder</u> |
|------------------|---------------|------------------|---------------------|--------------|----------------------------|----------------------------|---------------|----------------------|--------------|----------------------------|-----------------------|
|                  |               |                  |                     |              |                            |                            |               |                      |              |                            |                       |

**'Community cohesion' is defined as a community that has many cross-links where people from different races, ages and backgrounds feel free and happy to mix together in housing, in education and in leisure facilities. Please demonstrate how you will ensure that your service is inclusive, meets the needs of the community and is working towards community cohesion.**

**IF YOU HAVE ANY OTHER COMMENTS YOU WISH TO MAKE PLEASE DO SO IN THE SPACE PROVIDED BELOW**

**NAME & POSITION OF PERSON AUTHORISED TO SIGN ON BEHALF OF THE ORGANISATION (i.e. CHAIR)**

SIGNATURE: .....

DATE: .....

**PLEASE RETURN THE COMPLETED FORM BY FRIDAY 18<sup>th</sup> September 2009  
TO:**

**NAME:** Marion Delaney  
Corporate Voluntary Sector Team  
Level 3, Alexandra House  
10 Station Road  
Wood Green N22 7TR

**Telephone 020 8489 6905**

**Fax 020 8489 2622**

**E mail** marion.delaney@haringey.gov.uk

**PLEASE REMEMBER TO ENCLOSE:**

- YOUR UPDATED BUSINESS PLAN
- 2 YEAR INDICATIVE FUNDING SCHEDULE FOR 2009/10 AND 2010/11
- ANNUAL REPORT
- USER STATISTIC INFORMATION
- BUDGET PROJECTION 2009/10
- FINANCE REPORT PRESENTED TO LAST MANAGEMENT COMMITTEE MEETING AND MINUTES OF MANAGEMENT MEETING.
- ANY UPDATED ORGANISATIONAL POLICIES

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## **Safer Communities Briefing – (Quarter 1 2010-11) – Cabinet Member for Community Safety and Cohesion**

**April – June 2010**

### **Crime Performance**

At the year end (2009-10), Haringey saw its seventh consecutive year of reductions in overall crime. Notable highlights were a 10% reduction in acquisitive (or property-related) crime despite the economic downturn and a significant reduction in the numbers of young people entering the youth justice system (down by 37.5% against a London average of 23%).

The ongoing concern during the year was gang-related violence, especially among young adult males. This, too, saw a dramatic reduction but remained high and well above the actual target. The first quarter of 2010-11 has seen similar problems recur and intense work is underway in Haringey and with neighbouring boroughs.

The latest performance scorecard up to and including 13<sup>th</sup> June is showing improved performance across the board in relation to the same time last year. All acquisitive crime is down by 14% with robbery down 27% and burglary 18%. Most serious violence offences are also down by 17% but this news must be tempered by the fact that these crimes are extremely volatile and there has been further serious offending committed in the borough since this data period. Every possible effort is being made across the partnership to address this priority.

### **Anti-Social Behaviour**

The Anti-Social Behaviour Action Team currently has a 94% success rate of enforcement action following surveillance and a 97% rate on other legal proceedings to protect the community.

ASBAT enforcement rates to protect the community still remain high and well above the national average. Since 2003, the ASBAT has taken the following actions;

- 191 closure orders on crack houses
- 22 anti social behaviour orders
- 183 acceptable behaviour contracts
- 165 injunctions
- 46 evictions
- 150 Families receiving ASBAT parenting support
- 12 brothel closures
- 1 premises closure order

During April 2010, the ASBAT instigated its first Premises Closure Order. Premises closures allow the ASBAT to close down any dwelling or business for a period of 3 months should there be ongoing and persistent ASB activity. 11

intimidating men had been squatting there for 4 years and there were high levels of ASB activity affecting other residents. An application was made to Highgate Magistrate's court and although the case was defended by the owners, the court awarded the order. On the same day the property was secured.

The ASBAT has taken 3 ASBOs against the street drinkers outside Morrison's Supermarket. Tottenham Magistrate's Court heard the case and commended the ASB officer on the work undertaken in gathering the evidence. The drinkers have been banned from the area for a period ranging from between 2-5 years. Since this action, there have been no further complaints made by the public. The ASBAT is now focusing its attention on the street drinkers who are congregating outside the Peace Gardens.

### ASB Summit

The Anti- Social Behaviour Action Team (ASBAT) has clear processes and procedures regarding enforcement action and is above the national average in terms of use of orders. The team deals with serious and/or intractable cases. There, however, remain issues with investigating low level cases via Homes for Haringey. In response to this, an ASB Summit was held (during March) where partners and external agencies (Home Office / Social Landlords Crime and Nuisance Group – David Lammy MP also attended) inputted how we can make improvements to ensure there is a clear process for tackling low level ASB. Jackie Thomas (HfH) is to run the action plan that followed by the ASB Partnership Board. This will cover aspects such as improvements in recording, investigating and keeping victims informed of action taken.

### ASB Delivery Improvement Plan (DIP)

We have in place an action plan for 2010/11 which includes activity to assist efforts to improve peoples perceptions of how well the police and council are tackling ASB. This has been approved by the Home Office.

### ASB Minimum Standards

Part of the work under the above mentioned DIP was to publicise a set of minimum standards the public can expect if they experience ASB or hate crime. The publication was disseminated in the borough at the end of March 2010. The leaflet details services available and standard they can expect

## **Domestic and Gender Based Violence**

### **Specialist Domestic Violence Court (SDVC)**

In Haringey a pilot Specialist Domestic Violence Court has now been operational from October 2009 and it is held on every Tuesday at the Highgate Magistrates Court.

Special domestic violence courts are magistrate's courts that bring together police, prosecutors, magistrates, and probation service and specialist support agencies to help ensure more domestic violence offenders are prosecuted.

Magistrates in these courts are specially trained in dealing with domestic violence cases

- Specialist Domestic Violence Court training took place on 23<sup>rd</sup> November 2009 and was delivered to partner agencies. Following on from the group workshops, a further action plan was created and identified improvements to some operational matters: Data and Monitoring, Communication of Decisions and Relevant Information, Protocol between the witness support agencies, Safety at Court and Court Management. All these have now been developed
- Haringey's Specialist Domestic Violence Court will be reviewed by the Ministry of Justice's (MOJ), Specialist Domestic Violence Court Programme Steering Group in six months time when we hope to gain accreditation.

#### **"I SHALL SURVIVE"**

"I SHALL SURVIVE" a practical guide to domestic & gender based violence in Haringey has been revised and an 8<sup>th</sup> Edition will be released in July 2010.

#### **Sexual Bullying Training**

The NIA project delivered Sexual Bullying training for professionals on 7<sup>th</sup> and 25<sup>th</sup> June 2010 to all the partner agencies and the aim of the training was:

- A clear understanding of what sexual bullying is.
- A clear understanding of why sexual bullying happens.

#### **IDVAs (Independent Domestic Violence Advisers)**

IDVAs (Independent Domestic Violence Advisers) work alongside high risk domestic & gender based violence victims to assess their level of danger, discuss options open to them and develop safety plans.

IDVAs are proactive in implementing the plans, which address immediate safety, including practical steps to protect victims and their children from harm, as well as longer term solutions. They support victims of domestic violence who do not want police involvement. They will help address any issues around domestic violence, such as Housing, Civil and Criminal Law as well as safety measures.

At present Haringey Council has one full time post and one part time post for Independent Domestic Violence Advisers, which are managed by the NIA project.

## Domestic & Gender Based Violence Strategy Action Plan

The overall vision of Haringey Domestic Violence and Gender Based Violence Strategy is for all agencies to work together to reduce Domestic Violence and Gender Based Violence, providing high quality support and services to those experiencing or witnessing Domestic Violence in Haringey whilst holding abusers accountable.

The Haringey Domestic Violence and Gender Based Violence Strategy is a plan that sets out how the issues around Domestic and Gender Based Violence will be tackled over a four-year period. The Strategy sets out key aims and priorities that are compatible with the London Domestic Violence Strategy and government objectives.

The 4 key strategic priorities are:

- Improve the support and safety of those who experience or are threatened by Domestic or Gender Based Violence.
- Further reduce the tolerance of Domestic Violence and Gender Based Violence in our local communities.
- Hold abusers accountable.
- Further increase children and young people's safety and welfare.

An action plan has been developed for these priority areas. This shows what each partner agency will achieve until 2012 tackle Domestic and Gender Based Violence and who will be responsible for achieving the actions.

- The delivery of services based on the ambitious Action Plan is going well with most actions being achieved and contingency plans are in place for areas that have encountered problems. We have no actions at red status.
- CAADA (Co-ordinated Action against Domestic Abuse) recognised Haringey's as a MARAC (Multi Agency Risk Assessment Conference) **Champion**. (CAADA is a national charity supporting a strong multi-agency response to domestic violence. and their work focuses on saving lives and saving public money. CAADA provides practical tools, training, guidance, quality assurance, policy and data insight to support professionals and organisations working with domestic violence victims. The aim is to protect the highest risk victims and their children – those at risk of murder or serious harm)
- The Domestic Violence Co-ordinator has worked with partners to ensure that services are functioning better for victims particularly when perpetrators are released from prison, this is now flagged at MARAC (Multi Agency Risk Assessment Conference)



- Police CSU (Community Safety Unit) and LBH (London Borough of Haringey) is working on how to improve their handling of serious cases, Domestic Violence homicide, and issues with the safety of children are high priorities.

Examples of good practice include:-

- Multi agency risk assessment and safety planning training was provided to all statutory agency teams.
- Awareness raising events held at 6 day centres
- Attitudinal survey completed by Hearthstone

### **Honour based violence and Forced Marriages**

So-called Honour based violence is a crime or incident, which has or may have been committed to protect or defend the perceived honour of the family and/or community. Women are predominantly (but not exclusively) the victims of 'so called honour based violence', which is used to assert male power in order to control female autonomy and sexuality.

Honour Based Violence can be distinguished from other forms of violence, as it is often committed with some degree of approval and/or collusion from family and / or community members.

Forced marriage 'is a marriage conducted without the valid consent of one or both parties where duress is a factor'.

16 reports of Forced marriage were made to the Police in Haringey in 2009/10. Only 6 were recorded as offences of which 4 offences were repeat/linked offences. In other words there were only 4 different victims for the 6 offences, 1 was detected (16%) Reports often relate to Domestic Violence after a Forced Marriages rather than Honour based violence. We have had no reports in the first quarter this year

In May 2010 the MPS in Haringey have run 2 one day training conferences on honour based violence and forced marriage with over 170 people from the council and local partner agencies taking part.

### **Trafficking**

The Poppy Project worker from Eves Housing Association gave presentation at the Domestic violence partnership board meeting which was held in June 2010.

In the presentation it was highlighted that 2 cases of trafficking from Haringey have been referred to Poppy project by Hearthstone.

The POPPY Project was set up in 2003. It is funded by the Office for Criminal Justice Reform (reporting to the Ministry of Justice) to provide accommodation

and support into prostitution or domestic servitude. It has 54 bed spaces in houses nationally.

The POPPY outreach services works to improve the safety and wellbeing of women from all over the UK who have been trafficked and who are in need of short-term support and advocacy.

### **FGM (Female Genital Mutilation)**

Female genital mutilation (FGM), also known as female circumcision or female genital cutting, is defined by the World Health Organisation (WHO) as "all procedures involving partial or total removal of the external female genitalia or other injury to the female genital organs for non-medical reasons".

A new Female genital Mutilation service was launched in Haringey on 9<sup>th</sup> June run by the Manor Gardens Health Advocacy Project

In 2009/10 the police in Haringey received 2 reports of suspected FGM. Both involved Somali girls the offences believed to have taken place prior to entry to the UK. 1 case Female Genital Mutilation has been ruled out following medical, the other case Female Genital Mutilation has been confirmed, investigation on going. We have had no new cases in the first quarter of this year.

### **Domestic & Gender Based Violence Police Performance**

MPS (Metropolitan Police Service) – statistics for Haringey Borough from 2009/2010 TP (Total Performance) scorecard (1/4/09 to 31/3/10)

The MPS (Metropolitan Police Service) target for domestic violence sanctioned detections (a **sanction detection** is any notifiable offence dealt with and resulting with a charge, summons, caution, taken into consideration, fixed penalty notice for disorder) for the year 2009/2010 was 45.7 %, Haringey BOCU (Borough Operational Command Unit) For the first quarter of 2010/11 the rate has improved as we achieved was 46.4%. We have met the MPS (Metropolitan Police Service)\_target.

Victims with 3 repeat victimisations, are referred to MARAC, (Multi Agency Risk Assessment Conference), as laid down in CAADA (Co-ordinated action against domestic abuse) checklist.

### **Drug and Alcohol Action Team (DAAT)**

In April, Haringey DAAT was selected by the Department of Work and Pensions and the National Treatment Agency to run a pilot project with Job Centre Plus which aims to identify those on employment benefits who have a drug problem. Haringey is one of only 3 DAATs that were chosen nationally to run this pilot and this is in recognition of the excellent partnership that has already developed between Job Centre Plus in Tottenham and Eban the local crack cocaine drug service.

During 2009/10 Haringey's drug treatment services were in the top quartile nationally for successful completion of treatment, meaning people are leaving services drug free. Given the complexity of need in our local community this is an excellent achievement.

## **Emergency Planning & Business Continuity**

The severe weather at the beginning of the year was effectively managed ensuring the Council was able to maintain services to residents. These efforts were led by the Risk and Emergency Planning Steering Group. The launch of a public warning and informing initiative took place in March with residents now signing up to receive alerts in the event of an emergency. A pan-London exercise was carried out in March which involved the co-ordination of the Council's response to a flooding scenario which was a success and the Multi-Agency Flood Plan has now been approved by the Haringey Emergency Planning Partnership.

## **Neighbourhood and Community Input**

### Crime and Justice Programme

Haringey is a national pioneer borough for the above programme which is now in its second year. There have been many early successes and Haringey has been praised by the Home Office for being 'ahead of the game'. Achievements in the borough include: 30 local people trained as Community Crime Fighters; delivery of Community Payback schemes of highest priority for residents; appointment of the first ASB Victim and Witness Worker to assist with civil cases. Quarter 1 has seen an agreement with partners for a communications plan to deliver localised reassurance messages and one joint annual publication. The focus of the work this year will be to co-ordinate and mainstream this activity into everyday partnership work.

### ASB Champions

The project aims to strengthen community leadership through increasing resilience amongst local communities. The initial stage comprised of two days training (during May) for a group of residents covering the tools and powers available. The second stage involved their designing a project to tackle ASB in their local area with guidance from partners. The project is being run in Northumberland Park (selected on the basis of partnership intelligence) with neighbourhood management, community safety and police linked into it. The final idea is to be confirmed by the end of June. The project also assists efforts to improved joint working with communities around solutions to ASB.

### 'What Have You Done Today' ASB Training

Comprised of training (during May) for front line officers around the importance of appropriate handling of reported ASB/hate crime and harassment cases and sharing information with partner agencies. This supports aims to have more confident/ informed officers and reduce the number of escalating issues. As well as to ensure cases are resolved at the earliest opportunity.

### Victims Champion

A new Victim Support champion was appointed during December 2009 to provide improved support for victims and witnesses of ASB going through the civil process.

### **Prevention Work**

As part of the ongoing burglary partnership plan, neighbourhood Police Community Support Officers (PCSOs) have received training from the Crime Prevention Design Advisors. The training was designed to prepare them to provide targeted home security advice to victims of burglary and their neighbours. Burglary information cards providing details of how to secure front doors, back doors and windows have been produced and are being distributed by the trained PCSOs following face-to-face contact with residents. These cards can be taken to local hardware stores to ensure that the most suitable items are purchased.

In anticipation of a seasonal increase in 'open-window' burglaries, six Safer Neighbourhood Teams have been provided with window locks for distribution to residents living in hotspot areas. This work has been accompanied by a press release providing top tips about burglary prevention.

Haringey submitted a successful plan for the Home Office Tackling Knives Action Programme 3 (TKAP3). This delivery plan includes all activity in the borough addressing serious violence among people aged 13-24 years. The following areas of work are included in the plan: A&E data sharing and use in relation to violent crime, knife crime prevention programme, offender management, test purchase operations, alcohol and the night time economy, domestic violence, prevention, diversion and education for young people, communication and gangs. The plan is being monitored locally through the Other Violent Crime Partnership Board. In addition, the valuable work of the proactive, multi-disciplinary Gang Action Group continues in Haringey.

Haringey and Enfield are working together to address cross border violence and gangs issues. The local partnership group set up to address gang-related violence was expanded to include representatives from Enfield and a range of local partners ranging from the Police to the Benefits and Taxation Team. Over the past few months this group (known as the Gang Action Group) has been sharing information about individuals known to be involved in serious violence and identifying a lead agency for each individual and devising bespoke action plans to divert them from gang activity.

The key advantage of this partnership approach is that it offers: support, diversion and enforcement. The work of this group forms part of a joint action plan with Enfield which is closely monitored by senior officers from both borough's partnerships.

Some 150 parents have participated in the ASBAT Parenting Programme with no further enforcement action required. This has resulted in increased parenting skills and families not becoming involved in ASB activity. This also saves the

Council significant costs in relation to otherwise necessary legal proceedings against families, pressure in having to re-house families who may be evicted and costs associated with vandalism on estates and in the general area.

The ASBAT has been working in primary schools (year 5 & 6), delivering ASB workshops to over 33 classes in 17 schools. Approximately 900 pupils completed the programme. Following additional funding received via the *Justice Seen, Justice Done Campaign (Home Office)* further work was carried out in secondary schools where 8 schools participated in the ASBAT '**your life, your choice programme**'. A further session is to be held at John Loughborough School. From June this year a further programme of ASBAT '**RESPECT**' workshops is to be rolled out to secondary schools up to the end of March 2011. Engagement in schools relating to ASB is a key Labour Group manifesto.

### **Reducing re-offending**

The Haringey reducing re-offending conference took place in March 2010. The conference brought together senior partners and frontline staff from the public and voluntary sectors to introduce the Haringey Reducing Re-offending Programme (HARRP). This programme is designed to reduce re-offending among a target group of adult non-statutory offenders (i.e. those sentenced to less than 12 months in prison) through a case management approach. Since the conference, the Haringey Reducing Re-offending Network (HARREN) has been established; this network is managed through an online facility and acts as a vehicle for partnership working across different organisations delivering resettlement services in the borough.

### **Youth Offending Service (YOS)**

The weapons awareness course continues to be run in partnership with the Red Cross. This course focuses on raising awareness among young people of the consequences of carrying a knife as well issues relating to peer pressure, the law, conflict resolution and attitudes. The course has been adapted to run in selected primary schools and has recently been run in the secondary Pupil Support Centre due to increasing numbers there.

The YOS was highly commended for its 3 minute DVD on victims of knife crime which the Home Office requested us to complete under its "It doesn't have to happen" branding. The DVD also came second in the Wood Green Youth Film Festival.

November 30<sup>th</sup> 2009 saw the introduction of the Youth Rehabilitation Order (YRO) as the central community sentence for all young people appearing in the Youth Court. The Scaled Approach where resources follow levels of risk was also introduced then. There will be a Court/Pre-sentence report Team and 3 Casework teams in the intervention section of the YOS from August as a result of these changes.

An analysis of risk and vulnerability data has led to the setting up of a VMP - vulnerability management panel - (similar to the risk management panel). The

VMP will look at all cases where a young person is assessed as high or medium vulnerability and discuss any actions needed to protect the young person.

The key issue facing the YOS, which was again identified by the Youth Justice Board during a recent self assessment validation visit, is its over-reliance on short term funding grants. This will need to be addressed once the results of the coming budget are known. The results of the YJB validation should be available in July 2010.

## **OTHER**

### Home Office Visit

Stephen Rimmer (Home Office Director General Crime and Policing Group) met with senior managers and borough commander during June and was please to see the positive work the Council was doing, in partnership with residents and the Police. Feedback received detailed that he was clear that Haringey's leadership remains very committed to tackling all forms of ASB, and its links to other crimes – including gang-related and organised crime – with real vigour